

<b>Network Repricing Quality - UMR</b>		
<b>PEBP PG Target</b>	<b>97%</b>	
<b>Q1 Results</b>	<b>99.9%</b>	
<b>Q2 Results</b>	<b>98.9%</b>	
<b>Q3 Results</b>	<b>99.1%</b>	
<b>Q4 Results</b>		

<b>Network Repricing Turnaround Time - UMR</b>		
<b>PEBP PG Target</b>	<b>Returned 97% in 3 Days</b>	<b>Returned 99% in 5 days</b>
<b>Q1 Results</b>	<b>96%</b>	<b>99%</b>
<b>Q2 Results</b>	<b>90%</b>	<b>98%</b>
<b>Q3 Results</b>	<b>95%</b>	<b>100%</b>
<b>Q4 Results</b>		

<b>Network Provider Directory Disputes - UMR</b>		
<b>PEBP PG Target</b>	<b>Total Directory Disputes</b>	<b>TAT - Within 10 Business Days</b>
<b>Q1 Results</b>	<b>0</b>	<b>N/A</b>
<b>Q2 Results</b>	<b>0</b>	<b>N/A</b>
<b>Q3 Results</b>	<b>0</b>	<b>N/A</b>
<b>Q4 Results</b>		