PEBP — Nevada Public Employees' Benefits Program

SIERRA HEALTH-CARE OPTIONS, INC.

Excutive Summary				
Metrics	**Jul-23**	**Aug-23**	**Sep-23**	**Average**
Enrollment	48,617	48,786	48,973	**48,792**

Inpatient All - LTACH, AIR, SNF, and OOA					
Month	**Jul-23**	**Aug-23**	**Sep-23**	**Total**	**Average**
Total Discharges	135	165	136	**436**	**145**
Total Discharges LOS	810	780	589	**2,179**	**726**
Average LOS	6.0	4.7	4.3	**5.0**	**5.0**

Out of Area, Hopital Rehabilitation and Skilled Nursing are excluded from this calculation.

Inpatient Hospital Acute Only					
Month	**Jul-23**	**Aug-23**	**Sep-23**	**Total**	**Average**
Total Discharges	90	103	70	**263**	**88**
Total Discharges LOS	358	446	296	**1,100**	**367**
Average LOS	4.0	4.3	4.2	**4.2**	**4.2**

Beddays by Facility Type					
Metrics		**Beddays**			
Facility Type	**Jul-23**	**Aug-23**	**Sep-23**	**Total**	**Average**
Hospital	358	448	296	**1,102**	**367**
Hospital Rehabilitation	10	0	0	**10**	**10**
Skilled Nursing	63	44	17	**124**	**41**
Out of Area	381	290	282	**953**	**318**

Metrics		Beddays per K		
Facility Type	**Jul-23**	**Aug-23**	**Sep-23**	**Total**
Hospital	88.4	110.2	72.5	**90.3**
Hospital Rehabilitation	2.5	0.0	0.0	**0.8**
Skilled Nursing	15.6	10.8	4.2	**10.2**
Out of Area	94.0	71.3	69.1	**78.1**

Admits by Facility Type					
Metrics		**Admits**			
Facility Type	**Jul-23**	**Aug-23**	**Sep-23**	**Total**	**Average**
Hospital	83	107	65	**255**	**85**
Hospital Rehabilitation	1	0	0	**1**	**1**
Skilled Nursing	3	4	1	**8**	**3**
Out of Area	44	53	70	**167**	**56**

SIERRA HEALTH-CARE OPTIONS, INC.

Excutive Summary				
Metrics		**Admits per K**		
Facility Type	**Jul-23**	**Aug-23**	**Sep-23**	**Total**
Hospital	20.5	26.3	15.9	**20.9**
Hospital Rehabilitation	0.2	0.0	0.0	**0.1**
Skilled Nursing	0.7	1.0	0.2	**0.7**
Out of Area	10.9	13.0	17.2	**13.7**

Readmits by Facility Type					
Metrics		**Readmits**			
Facility Type	**Jul-23**	**Aug-23**	**Sep-23**	**Total**	**Average**
Hospital	12	7	8	**27**	**9**
Hospital Rehabilitation	0	0	0	**0**	**0**
Skilled Nursing	0	0	0	**0**	**0**
Out of Area	1	3	6	**10**	**3**

Facility Type	Average Length of Stay by Facility				
	Metrics	**Average LOS**			
	Facility Name	**Jul-23**	**Aug-23**	**Sep-23**	**Total**
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	3.3	3.8	6.7	**4.4**
	HENDERSON HOSPITAL	3.8	4.3	2.0	**3.9**
	MOUNTAIN VIEW HOSPITAL	1.8	3.2	5.5	**3.3**
	NORTH VISTA HOSPITAL	1.0	4.0	0.0	**1.7**
	RENOWN REGIONAL MEDICAL CENTER	3.7	4.0	3.7	**3.8**
	SOUTHERN HILLS HOSPITAL	1.8	6.0	16.0	**5.2**
	SPRING VALLEY HOSPITAL	1.3	2.7	2.0	**2.0**
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2.0	0.0	0.0	**5.0**
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	4.5	4.0	3.5	**4.1**
	SUMMERLIN HOSPITAL MEDICAL CTR	6.0	13.7	6.5	**7.5**
	SUNRISE HOSPITAL	8.0	7.8	5.5	**6.8**
	UNIVERSITY MEDICAL CENTER SO NV	14.0	2.3	2.2	**3.4**
	VALLEY HOSPITAL MEDICAL CTR	0.0	1.0	3.7	**2.8**
	Total	**4.0**	**4.3**	**4.2**	**4.2**
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	10.0	0.0	0.0	**10.0**
	Total	**10.0**	**0.0**	**0.0**	**10.0**
Skilled Nursing	HARMON HOSPITAL	0.0	6.0	0.0	**6.0**
	SAGE CREEK POST ACUTE	33.0	16.5	0.0	**16.5**
	SANDSTONE SPRING VALLEY LLC	0.0	2.5	0.0	**26.0**
	TRELLIS CENTENNIAL	0.0	0.0	0.0	**0.0**
	Total	**31.5**	**8.8**	**17.0**	**15.5**

Excutive Summary

Facility Type	| Average Length of Stay by Facility				
	Metrics	Average LOS			
	Facility Name	Jul-23	Aug-23	Sep-23	Total
Out of Area	Out of Area	9.0	5.1	4.2	**5.8**
	Total	**9.0**	**5.1**	**4.2**	**5.8**

Facility Type	Beddays by Facility					
	Metrics	Beddays				
	Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	10	23	20	**53**	**18**
	HENDERSON HOSPITAL	19	35	2	**56**	**19**
	MOUNTAIN VIEW HOSPITAL	9	29	22	**60**	**20**
	NORTH VISTA HOSPITAL	1	4	0	**5**	**3**
	RENOWN REGIONAL MEDICAL CENTER	172	192	126	**490**	**163**
	SOUTHERN HILLS HOSPITAL	7	24	16	**47**	**16**
	SPRING VALLEY HOSPITAL	4	8	2	**14**	**5**
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2	8	0	**10**	**5**
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	45	40	14	**99**	**33**
	SUMMERLIN HOSPITAL MEDICAL CTR	48	41	39	**128**	**43**
	SUNRISE HOSPITAL	24	31	33	**88**	**29**
	UNIVERSITY MEDICAL CENTER SO NV	14	10	11	**35**	**12**
	VALLEY HOSPITAL MEDICAL CTR	3	3	11	**17**	**6**
	Total	**358**	**448**	**296**	**1,102**	**0**
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	10	0	0	**10**	**10**
	Total	**10**	**0**	**0**	**10**	**0**
Skilled Nursing	HARMON HOSPITAL	0	6	0	**6**	**6**
	SAGE CREEK POST ACUTE	33	33	0	**66**	**33**
	SANDSTONE SPRING VALLEY LLC	30	5	17	**52**	**17**
	TRELLIS CENTENNIAL	0	0	0	**0**	**0**
	Total	**63**	**44**	**17**	**124**	**0**
Out of Area	Out of Area	381	290	282	**953**	**318**
	Total	**381**	**290**	**282**	**953**	**0**

Facility Type	Admits by Facility					
	Metrics	Admits				
	Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	3	5	4	**12**	**4**
	HENDERSON HOSPITAL	4	9	1	**14**	**5**

Executive Summary

Admits by Facility

Facility Type	Metrics Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	MOUNTAIN VIEW HOSPITAL	3	7	7	17	6
	NORTH VISTA HOSPITAL	1	2	0	3	1
	RENOWN REGIONAL MEDICAL CENTER	41	52	27	120	40
	SOUTHERN HILLS HOSPITAL	3	4	2	9	3
	SPRING VALLEY HOSPITAL	3	3	1	7	2
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	1	1	0	2	1
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	10	9	5	24	8
	SUMMERLIN HOSPITAL MEDICAL CTR	8	4	5	17	6
	SUNRISE HOSPITAL	3	4	6	13	4
	UNIVERSITY MEDICAL CENTER SO NV	2	5	4	11	4
	VALLEY HOSPITAL MEDICAL CTR	1	2	3	6	2
	Total	**83**	**107**	**65**	**255**	**0**
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	1	0	0	1	1
	Total	**1**	**0**	**0**	**1**	**0**
Skilled Nursing	HARMON HOSPITAL	0	1	0	1	1
	SAGE CREEK POST ACUTE	2	2	0	4	1
	SANDSTONE SPRING VALLEY LLC	1	1	1	3	1
	TRELLIS CENTENNIAL	0	0	0	0	0
	Total	**3**	**4**	**1**	**8**	**0**
Out of Area	Out of Area	44	53	70	167	56
	Total	**44**	**53**	**70**	**167**	**0**

Readmits by Facility

Facility Type	Metrics Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0	0	0	0	0
	HENDERSON HOSPITAL	1	0	0	1	0
	MOUNTAIN VIEW HOSPITAL	0	2	3	5	2
	NORTH VISTA HOSPITAL	0	0	0	0	0
	RENOWN REGIONAL MEDICAL CENTER	6	3	4	13	4
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0
	SPRING VALLEY HOSPITAL	0	0	0	0	0
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0	0	0	0	0
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	2	2	0	4	1
	SUMMERLIN HOSPITAL MEDICAL CTR	1	0	1	2	1

SIERRA HEALTH-CARE OPTIONS, INC.℠

Excutive Summary

Facility Type	Metrics	Readmits by Facility				
		Readmits				
	Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	SUNRISE HOSPITAL	1	0	0	**1**	**0**
	UNIVERSITY MEDICAL CENTER SO NV	0	0	0	**0**	**0**
	VALLEY HOSPITAL MEDICAL CTR	1	0	0	**1**	**0**
	Total	**12**	**7**	**8**	**27**	**0**
Out of Area	Out of Area	1	3	6	**10**	**3**
	Total	**1**	**3**	**6**	**10**	**0**

Facility Type	Metrics	Readmits by Facility				
		Readmit Rate				
	Facility Name	Jul-23	Aug-23	Sep-23	Total	Average
Hospital	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	HENDERSON HOSPITAL	25.0%	0.0%	0.0%	**7.1%**	**7.1%**
	MOUNTAIN VIEW HOSPITAL	0.0%	28.6%	42.9%	**29.4%**	**29.4%**
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	RENOWN REGIONAL MEDICAL CENTER	14.6%	5.8%	14.8%	**10.8%**	**10.8%**
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	SPRING VALLEY HOSPITAL	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	20.0%	22.2%	0.0%	**16.7%**	**16.7%**
	SUMMERLIN HOSPITAL MEDICAL CTR	12.5%	0.0%	20.0%	**11.8%**	**11.8%**
	SUNRISE HOSPITAL	33.3%	0.0%	0.0%	**7.7%**	**7.7%**
	UNIVERSITY MEDICAL CENTER SO NV	0.0%	0.0%	0.0%	**0.0%**	**0.0%**
	VALLEY HOSPITAL MEDICAL CTR	100.0%	0.0%	0.0%	**16.7%**	**16.7%**
	Total	**14.5%**	**6.5%**	**12.3%**	**10.6%**	**0.0%**
Out of Area	Out of Area	2.3%	5.7%	8.6%	**6.0%**	**6.0%**
	Total	**2.3%**	**5.7%**	**8.6%**	**6.0%**	**0.0%**

SIERRA HEALTH-CARE OPTIONS, INC.℠

Utilization Summary

Outpatient Case Management

Month	Jul-23	Aug-23	Sep-23	YTD	Average
New Cases	166	199	160	**525**	**175**
Accepted	115	131	113	**359**	**120**
Acceptance Rate	69.3%	65.8%	70.6%	**68.4%**	**68.4%**
Average Duration (closed only)	11.0	10.8	9.3	**10.4**	**10.4**

Inpatient Case Management

Month	Jul-23	Aug-23	Sep-23	YTD	Average
Open End of Month	25	25	23	**73**	**24**
Cases opened in the month	131	164	136	**431**	**144**
Cases closed in the month	135	165	136	**436**	**145**
Denied Days	49	5	3	**57**	**19**
Average LOS	6.0	4.7	4.3	**5.0**	**5.0**
NICU Open at End of Month	1	2	0	**3**	**1**
NICU Cases opened in the month	1	5	2	**8**	**3**
NICU Cases closed in the month	1	5	4	**10**	**3**
NICU Average Legth of Stay	25.0	14.2	0.8	**9.9**	**9.9**

Authorizations

Month	Jul-23	Aug-23	Sep-23	YTD	Average
Total services reviewed	2,777	3,149	2,997	**8,923**	**2,974**
Services Approved	2,654	2,996	2,843	**8,493**	**2,831**
Approval Rate	95.6%	95.1%	94.9%	**95.2%**	**95.2%**
Services Denied	123	153	154	**430**	**143**
Denied Charges	$43,694	$82,333	$42,686	**$168,712**	**$56,237**
Denial Rate	4%	5%	5%	**5%**	**5%**

Denial Reason

Month	Jul-23	Aug-23	Sep-23	YTD	Average
Denial Reason	**Denied**	**Denied**	**Denied**	**Denied**	**Denied**
Not medically necessary	123	153	154	**430**	**143**

SIERRA HEALTH-CARE OPTIONS, INC.

Utilization Summary

Turn Around Time					
Month	Jul-23	Aug-23	Sep-23	YTD	Average
2 or fewer days	575	661	610	**1,846**	**615**
2 or fewer Pct	61.0%	60.6%	60.0%	**60.5%**	**60.5%**
5 or fewer days	637	679	667	**1,983**	**661**
5 or fewer Pct	67.6%	62.2%	65.6%	**65.0%**	**65.0%**
15 or fewer Days	902	1,045	988	**2,935**	**978**
15 or fewer Pct	95.8%	95.8%	97.2%	**96.3%**	**96.3%**
Over 15 days	40	46	28	**114**	**38**
Over 15 days Pct	4.2%	4.2%	2.8%	**3.7%**	**3.7%**

Turn around time is the number of days between the case open date and case close date.

Stat					
Month	Jul-23	Aug-23	Sep-23	YTD	Average
Stat Request	775	746	763	**2,284**	**761**

Appeals					
Month	Jul-23	Aug-23	Sep-23	YTD	Average
Appeals 1st Level	3	1	2	**6.00**	**2.00**
Appeals 2nd Level	0	0	0	**0.00**	**0.00**
Appeals 3rd Level	0	0	0	**0.00**	**0.00**
Appeals Overturned	0	0	0	**0.00**	**0.00**
Appeals Upheld	2	1	3	**6.00**	**2.00**

Utilization Summary

Retro Reviews					
Month	**Jul-23**	**Aug-23**	**Sep-23**	**YTD**	**Average**
Retros	0	2	11	**13**	**4**

Telephone Advise Nurse

Metrics

Outcome description	Jul-23	Aug-23	Sep-23	YTD	Average
Call 911	0	1	1	**2**	**1**
ER	15	10	9	**34**	**11**
Information or Advice Only	1	3	4	**8**	**3**
Other	17	9	18	**44**	**15**
PCP	9	9	5	**23**	**8**
Self-Care/Home Care	2	5	4	**11**	**4**
Urgent Care	15	19	14	**48**	**16**

Bedday Summary

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Jul-23	Aug-23	Sep-23	YTD
Membership	48,617	48,786	48,973	48,792
Beddays per K	143.2	146.8	135.3	141.7
Admits per K	30.1	37.9	32.6	33.5
Average LOS	4.4	3.9	4.2	4.2
Readmits per K	3.2	2.5	3.4	3.0
Readmit Rate	10.7%	6.5%	10.5%	9.0%

SHO

Month	Jul-23	Aug-23	Sep-23	YTD
Beddays per K	166.1	188.5	187.5	180.7
Admits per K	33.2	38.5	36.5	36.1
Average LOS	4.9	5.2	4.7	4.9
Readmits per K	2.6	2.5	3.2	2.8
Readmit Rate	7.9%	6.5%	8.8%	7.7%

SHL PPO

Month	Jul-23	Aug-23	Sep-23	YTD
Beddays per K	139.8	161.1	111.3	137.4
Admits per K	36.2	43.6	35.6	38.4
Average LOS	4.7	5.9	4.0	4.9
Reamits per K	3.3	4.6	2.0	3.3
Readmit Rate	9.2%	10.5%	5.5%	8.6%

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.