

| Network Repricing Quality - UMR | | |
|--|--------------|--|
| PEBP PG Target | 97% | |
| Q1 Results | 98.3% | |
| Q2 Results | 97.9% | |
| Q3 Results | 97.3% | |
| Q4 Results | 99.5% | |

| Network Repricing Turnaround Time - UMR | | |
|--|-----------------------------------|-----------------------------------|
| PEBP PG Target | Returned 97% in 3 Days | Returned 99% in 5 days |
| Q1 Results | 98% | 100% |
| Q2 Results | 99.5% | 99.5% |
| Q3 Results | 99.5% | 99.5% |
| Q4 Results | 99.5% | 99.5% |

| Network Provider Directory Disputes - UMR | | |
|--|-------------------------------------|--|
| PEBP PG Target | Total Directory Disputes | TAT - Within 10 Business Days |
| Q1 Results | 0 | N/A |
| Q2 Results | 0 | N/A |
| Q3 Results | 0 | N/A |
| Q4 Results | 0 | N/A |