Optum

Real Appeal

State of Nevada

Data through May 2024

Dashboard Report



1,292
Enrollment

Members enrolled since program inception



85% At-Risk

Members with BMI > 30, or BMI between 25 to 29.99 and a qualifying comorbidity



692

Engagement

Members attending one or more coaching sessions



233

Currently Engaged

Members actively engaged due to logging activity within the last six weeks



4.81

At-Risk Attendance





9+ Sessions Attended



At-Risk

Diabetes, Cardiovascular or other related conditions

Attend 4+ Sessions Real Appeal Expectations 70% Attend 9+ Sessions

Real Appeal Expectations 50%

33% 5%+ Weight Loss

Attended 4+ Sessions
In Program 16+ Weeks

5.7 Average lbs. Loss (per member)

Attended 4+ Sessions In Program 16+ Weeks



At-Risk Weight Loss

507

Members Reporting Weight Loss

4,558

Total Pounds Lost

5%+ Loss: Real Appeal Expectations 33%

5%+ Loss: Represents members that have reported weight loss



Dashboard Report



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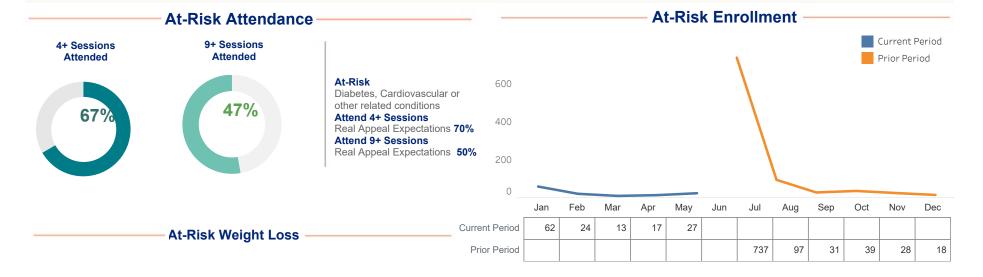
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Attended 4+ Sessions In Program 16+ Weeks

5.7 Average lbs. Loss (per member) Attended 4+ Sessions In Program 16+ Weeks



507Members Reporting Weight Loss

4,558Total Pounds Lost

	2023	2024
Enrolled	1,125	167
Disqualified	41	6

Disqualification Criteria:

- Younger than 18 years old
- BMI under 23 (based on client set up)
- Anorexia or bulimia nervosa
- Severe chronic or acute illness
- Pregnancy

5%+ Loss: Real Appeal Expectations 33%

5%+ Loss: Represents members that have reported weight loss



Enrollment Summary



1,292 Enrollment

Members enrolled since program inception



1,093 At-Risk

Members with BMI>30, or BMI between 25 - 29.9 and a qualifying comorbidity



0

Re-Enrolled

Members who completed the programs and enrolled for another period



233

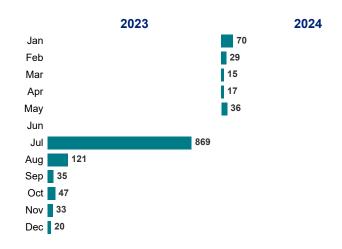
Currently Engaged

Members actively engaged due to logging activity within the last six weeks

Enrollments by Year



Enrollments by Month

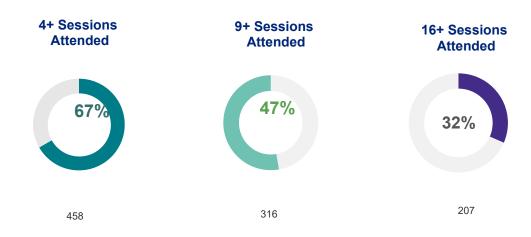


Note: Enrollments by Month only displays the last three years.





At-Risk Class Progression & Session Engagement



Real Appeal Expectations

70% Will Attend 4+ Sessions

50% Will Attend 9+ Sessions

30% Will Attend 16+ Sessions

Currently in Week / Session Engagement

	1+ Attended	4+	Attended 4+	9+	Attended 9+	16+	Attended 16+	26+	Attended 26+
1 - 3 Weeks	5	0	0%	0	0%	0	0%	0	0%
4 - 8 Weeks	18	9	50%	0	0%	0	0%	0	0%
9 - 15 Weeks	13	8	62%	6	46%	0	0%	0	0%
16 - 25 Weeks	56	37	66%	24	43%	15	27%	0	0%
26 - 52 Weeks	600	404	67%	286	48%	192	32%	96	16%
Grand Total	692	458	67%	316	47%	207	32%	96	16%

At-Risk Outcomes



507Members with Weight Loss



4,558 Pounds Lost



2.7%

Average Weight Loss Members began 16+ weeks ago & attended 4+ sessions

3.2% Book of Business



33%

4+ Attended Sessions with 5%+ Loss

Real Appeal Expectations 33% with 5%+ Loss

Your Results

		Began 16+ Weeks Ago			At-Risk 5%+ Weight Loss		
	All Weeks 1+ Attended	1+	4+	9+	Weight	L033	
1+ Attended	692	656	441	310			
3%+ Loss	34%	35%	46%	53%			
5%+ Loss	18%	19%	25%	31%			
Total Weight Loss *	3,051	2,815	2,525	1,808	2024	39%	
Avg. Start lbs.	215.6	214.7	213.9	213.3			
Avg. Ibs. Loss	4.4	4.3	5.7	5.8			
Avg. % lbs. Loss	2.0%	2.0%	2.7%	2.7%			
-	—— Real Ap	peal Boo	k of Busine	ss			
	All Weeks	Bega	an 16+ Week	•			
	1+ Attended	1+	4+	9+	2023	33%	
3%+ Loss	36%	37%	44%	50%	2023	3370	

	Real Ap	реаг воок	of Busines	S		
	All Weeks	Begar	16+ Weeks	Ago		
	1+ Attended	1+	4+	9+	2023	33%
3%+ Loss	36%	37%	44%	50%	2023	3370
5%+ Loss	22%	22%	27%	33%		
Avg. Start lbs.	218.6	218.6	218.1	217.6		
Avg. lbs. Loss	5.7	5.8	7.1	8.2		
Avg. % lbs. Loss	2.6%	2.6%	3.2%	3.8%		-

^{*} Note: Outcomes in above charts include members who may have weight loss, weight gain, or remain unchanged.



Enrollee Characteristics & Outcomes

BMI

** 23-24.9	25-29.9	>=30
90	370	832
7%	29%	64%

Medical Need

At-Risk	Not At-Risk
1,093	199
85%	15%

Gender

Female	Male
1,077	215
83%	17%

Plan Member Type

Employee	Spouse/Other		
1,225	67		
95%	5%		

Age Range

18-29	30-39	40-49	50-64	65-69	70+
81	303	346	505	45	12
6%	23%	27%	39%	3%	1%

^{**}On occasion individuals with a BMI <23 will be included in this category.



Attendance & Weight Loss

		% 4+	5%+ Loss
>=30	Female	65.3%	18.2%
	Male	62.8%	16.7%
25-29.9	Female	65.2%	16.3%
	Male	60.0%	20.0%
** 23-24.9	Female	40.0%	13.3%
	Male	50.0%	0.0%

Book of Business Attendance & Weight Loss

		% 4+	5%+ Loss
>=30	Female	75.3%	22.5%
	Male	71.2%	25.2%
25-29.9	Female	68.4%	19.2%
	Male	61.1%	18.6%
** 23-24.9	Female	48.2%	15.2%
	Male	40.3%	11.4%

Member Satisfaction



Member Satisfaction Rating

4.81

Book of Business 4.82

Average Rating
On a Scale 1-5
(with 5 being the Highest)



Total RatingsClassroom Experience

3,058



Registration & Enrollment

Relationship

	Relationship	Grand Total	2023	2024
Registered	Employee	1,268	1,099	169
	Spouse/Other	71	67	4
Disqualified	Employee	43	37	6
	Spouse/Other	4	4	0
Enrolled	Employee	1,225	1,062	163
	Spouse/Other	67	63	4
At-Risk	Employee	1,036	896	140
	Spouse/Other	57	54	3
Not At-Risk	Employee	189	166	23
	Spouse/Other	10	9	1
Re-Enrolled	Employee	0	0	0
	Spouse/Other	0	0	0

Month

	Total	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Registered	1,339	901	126	37	48	33	21	72	30	15	18	38
Disqualified	47	32	5	2	1	0	1	2	1	0	1	2
Enrolled	1,292	869	121	35	47	33	20	70	29	15	17	36
At-Risk	1,093	737	97	31	39	28	18	62	24	13	17	27
Not At-Risk	199	132	24	4	8	5	2	8	5	2	0	9
Re-Enrolled	0	0	0	0	0	0	0	0	0	0	0	0





Appendix

Measure	Definition					
Completed Registration	Based on valid insurance the member is eligible for the program. Member can be counted 1+ times in this section if they re-enroll.					
At-Risk	Member medically qualified to participate in the program.					
At-Risk Weight Loss	Members medically qualified to participate in the program and have tracked weight loss.					
At-Risk Engagement & Attendance	Members who medically qualify to participate. % Engaged attended ≥ 1 session % Engaged attended 4+ sessions % Engaged attended 9+ sessions					
Disqualified	Medically excluded or found ineligible.					
Enrolled	Member has been identified to participate in the At-Risk or Not At-Risk program and has selected a class to participate in.					
Engaged	Attended 1+ sessions					
Active	Member in program for ≤ 52 weeks and has participated in the past 6 weeks					
Average Pounds Start	Average weight when enrolled					
At-Risk Measurements						
Total Pounds Lost	At-Risk members with weight loss					
3%+ Loss	At-Risk members who lost ≥ 3%					

Outcomes

Average Pounds Lost

5%+ Loss

All	At-Risk participants regardless of class participation or length in program			
1+	Members attended 1+ sessions			
4+ Attended 16+ Weeks	At-Risk participants 4+ class participations, in program 16+ weeks			

At-Risk members average pounds lost (Total At-Risk Pounds Lost) / (At-Risk Members)

At-Risk members who lost $\geq 5\%$

