**Board Meeting** 

## Nevada Public Employees' Benefits Program Medicare Exchanges Overview

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# Medicare Exchange Market

#### **Private Exchanges provide access to the individual Medicare marketplace**



#### Medicare Supplement ("Medigap") Plans

Covers Medicare A/B deductibles and the coinsurance. Different options provide additional benefits



#### **Medicare Advantage Plans**

Replaces Medicare parts A and B with an HMO-like plan for (historically) very little additional premium.

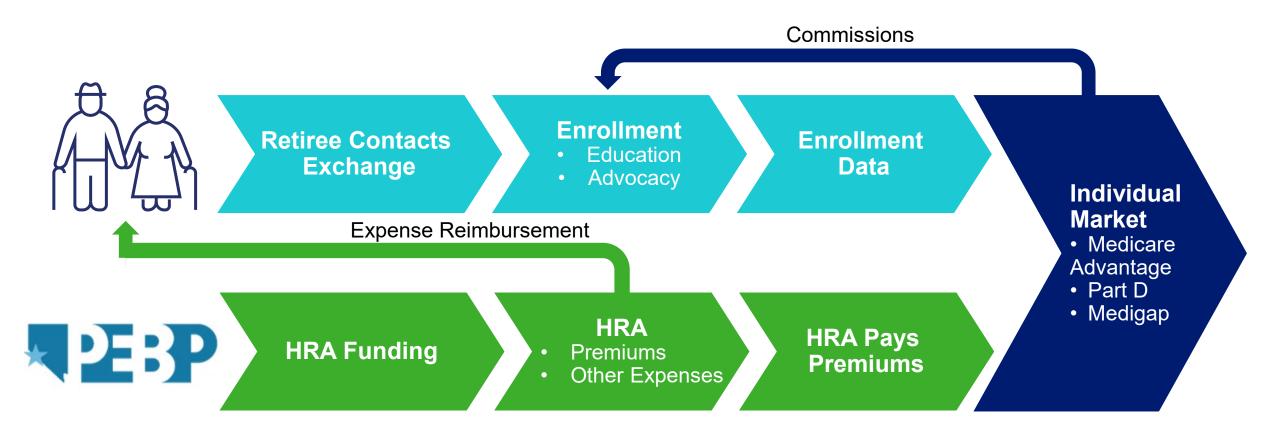


#### **Medicare Prescription Drug Plans (PDPs)**

Basic Medicare does not cover prescription drugs, Medicare Part D plans do.



## How Exchanges Work



# **Considerations Specific to Medicare Exchanges**

Exchanges Contract with Carriers • PEBP has no input • Plans Change • Service Areas Change	<b>Individual</b> <b>Enrollment</b> • Geography • Age • Health status • Rx use	HRA Funds Premiums/OOP Expenses	<b>Costs Vary</b> <b>for Retirees</b> • Age • Gender • Geographic location
Exchange Holds Broker of Record	<ul> <li>Commissions Fund</li> <li>Exchange Services</li> <li>Fixed By Carrier</li> <li>Can Vary By Exchange</li> <li>Due To Different Carrier</li> <li>Mix</li> </ul>	Contracts are Usually on a "Zero Dollar" Basis	Challenging to Move Existing Retirees to New Exchange • Medicare non- solicitation rules • Commission duration



Medicare Exchange Market Key Players and Differentiators

## **Key differentiators**

- Strength of advocacy services
- Level of customer assistance for non-enrollment questions
- Relationship with advocates (geographic focus/single point of contact focus)
- Metrics (e.g., call wait times, satisfaction)
- Level of outsourcing
- Communications Support
- Minimum group size requirements
- Experience/book of business
- Plan and carrier availability

#### Key players:

- Via (WTW)
- Alight
- Aptia (Mercer)
- Conduent
- Aetna (w/ eHealth)
- Anthem
- Humana (w/ Via)
- UHC
- Select Quote
- AmWINS

We anticipate that the list of vendors and differentiators will continue to evolve over time.

## Medicare Market Legislative and Regulatory Changes

# There have been a number of legislative and regulatory changes impacting Medicare Advantage and Part D plans.

 Medicare Advantage: CMS continues to adjust how Federal subsidies are calculated for Medicare Advantage Plans, resulting in a continued reduction in Medicare Advantage Subsidies (Medical)

#### • Part D Plans: Inflation Reduction Act

- \$35 cap on member costs for insulin products (2024)
- \$2,000 Out-of-Pocket Limit for Rx (2024)
- Redesign of Basic Part D, resulting in reduction in total Part D subsidies (2025)
- CMS negotiating pricing for high-cost medications (2026+)

These changes are increasing premiums and/or leading to tighter access or reduced benefits



## Exchange Implementation Timeline *RFP and Implementation - Sample*





# Going Forward: One or Two Exchanges

### New Exchange: attempt to transition

- Goal: current and future retirees use new exchange
- Can tie HRA allocation to using new Exchange
- Commissions follow Broker of Record (BOR)
- BOR may not follow retiree to new Exchange



### New Exchange: future retirees only

- Based on Date of Retirement
- Commissions for prior Exchange may sunset and not support required service level
- Two vendors to manage and communicate



## Thank You





