Network Repricing Quality - UMR			
PEBP PG Target	97%		
Q1 Results	98.90%		
Q2 Results	97.52%		
Q3 Results	97.01%		
Q4 Results	98.48%		

Network Repricing Turnaround Time - UMR			
	Returned	Returned 99% in	
PEBP PG Target	97% in 3 Days	5 days	
Q1 Results	99.50%	99.50%	
Q2 Results	99.50%	99.77%	
Q3 Results	99.50%	99.50%	
Q4 Results	99.50%	99.50%	

Network Provider Directory Disputes - UMR			
PEBP PG Target	Total Directory	TAT - Within 10	
	Disputes	Business Days	
Q1 Results	0	N/A	
Q2 Results	0	N/A	
Q3 Results	0	N/A	
Q4 Results	0	N/A	