



Public Employees' Benefits Program

Quarterly Plan Performance Review

EPO Plan • 2025-4Q



A UnitedHealthcare Company

Report Criteria & Contents



Experience Periods*

➤ 2025 Plan Year (Current)

2025-4Q. 1st four Quarters: Claims Paid 7/1/2024 - 6/30/2025

➤ 2024 Plan Year

2024-4Q. 1st four Quarters: Claims Paid 7/1/2023 - 6/30/2024

2024 Full Year: Claims paid 7/1/2023 - 6/30/2024

➤ 2023 Plan Year

2023-4Q. 1st four Quarters: Claims Paid 7/1/2022 - 6/30/2023

2023 Full Year: Claims paid 7/1/2022 - 6/30/2023

Group Data

- Data reported is for the EPO Plan only:
- Contract = 7670-00-414946 or 7670-09-414946
- Except where indicated, Report is for Medical data only excluding claim expenses

Normative Comparison Data

- Norm Groups: UMR Book of Business in InfoPortSM
- Composition: 5,077 groups with approximately 7.9 million members
- Norm Period matches Current Year: Claims Paid 7/1/2024 - 6/30/2025

Executive Summary	3
Medical Total Savings Summary	4
Medical & Rx Paid Claims by Age Range	5
Financial Summary – YTD Trend	6 - 8
Medical Paid Claims by Claim Type	9
Medical Cost Distribution	10
Utilization Summary – YTD Trend	11 - 13
On Demand Care Summary: ER & UC	14
Network Summary	15
Clinical Classification Summary	16
Top Dx Chapter #1: Musculoskeletal	17
Top Dx Chapter #2: Neoplasms (Cancer)	18
Top Dx Chapter #3: Circulatory System	19
Mental & Behavioral Trend	20
Chronic Conditions	21
Prevention, Wellness, & Maintenance	22

* Additional date ranges for specific figures are defined on the page if applicable



Cost Drivers

- Overall Cost Trend based on Medical Paid PEPY: +12.5%
- High-Cost Claimants Paid PMPM trend: +13.7%; Non HCCs trend: +12.8%
- Top Paid Diagnostic Chapters: Musculoskeletal (+23.0% Paid PMPM), Neoplasms (Cancer) (+21.6%), Circulatory System (+12.6%)



Membership & Demographics

- Total membership is 9.7% lower than prior period
- Employees decreased 9.2%, while Dependents were down 10.3%
- 65.2% of members had < \$2,500 medical paid, with 8.6% having no claims paid at all during the reporting period



Utilization Key Indicators

- Paid per IP Admit was \$37,557, which is 13.0% lower than 2024-4Q
- Paid per ER Visit was \$3,391, which is 12.4% higher than 2024-4Q



Network Utilization & Savings

- 96.7% of all Medical spend dollars were to In Network providers
- The average In Network discount was 55.7%, which is somewhat (-0.5 pts) below the 2024 average discount of 56.2%

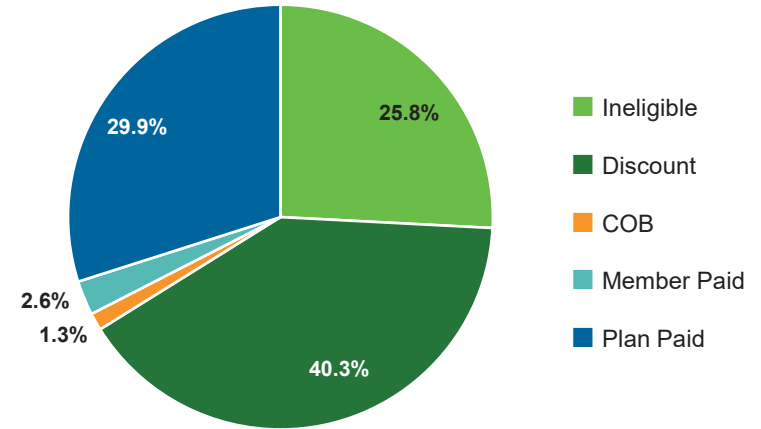
Medical Total Savings Summary



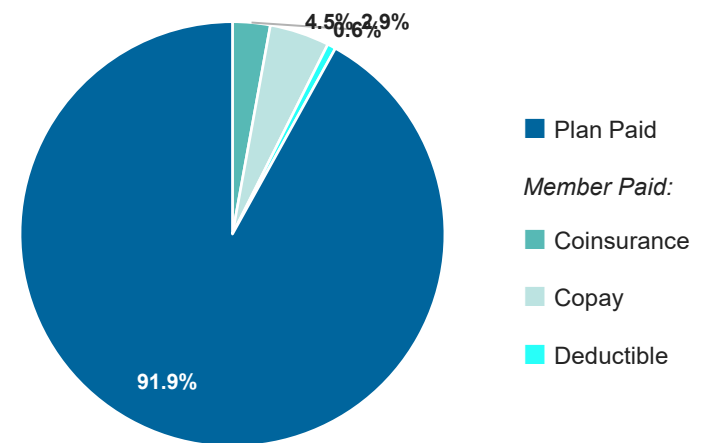
Dollar Chain: Billed to Paid Dollars

Dollar Amount	2025-4Q Total Dollars	2025-4Q PMPM*	2024 PMPM*	Trend
Medical Billed	\$151,066,580	\$2,435	\$2,127	14.5%
(-) Ineligible	\$38,976,928	\$628	\$504	24.8%
Medical Covered	\$112,089,652	\$1,807	\$1,623	11.3%
(-) Discount	\$60,858,991	\$981	\$890	10.2%
Medical Allowed	\$51,230,661	\$826	\$733	12.6%
(-) COB	\$2,000,339	\$32	\$24	31.6%
(-) Coinsurance	\$1,404,634	\$23	\$21	9.2%
(-) Copay	\$2,234,415	\$36	\$34	6.2%
(-) Deductible	\$317,401	\$5	\$6	-19.7%
Total Member Paid	\$3,956,451	\$64	\$61	4.5%
Total Plan Paid	\$45,156,705	\$728	\$643	13.1%

Breakout of Billed Dollars



Breakout of Paid Dollars: Plan vs. Member Paid



* PMPM (per member per month): Amount per the average total membership (both primary subscribers and dependents) per month.

Medical & Rx Paid Claims by Age Range



Age	2024-4Q (7/1/2023 - 6/30/2024)						2025-4Q (7/1/2024 - 6/30/2025)						Change	
	Med Paid	Med Paid PMPM	Rx Paid	Rx Paid PMPM	Total Paid	Tot Paid PMPM	Med Paid	Med Paid PMPM	Rx Paid	Rx Paid PMPM	Total Paid	Tot Paid PMPM	Total Paid	Tot Paid PMPM
<1	\$2,243,415	\$4,095	\$5,026	\$9	\$2,248,441	\$4,104	\$3,482,910	\$9,139	\$1,530	\$4	\$3,484,440	\$9,143	55.0%	122.8%
1	\$259,110	\$419	\$3,912	\$6	\$263,022	\$425	\$262,186	\$580	\$3,283	\$7	\$265,469	\$587	0.9%	38.1%
2 - 4	\$558,887	\$263	\$11,458	\$5	\$570,345	\$268	\$222,846	\$132	\$13,323	\$8	\$236,169	\$140	-58.6%	-47.8%
5 - 9	\$467,901	\$121	\$52,429	\$14	\$520,330	\$134	\$614,866	\$165	\$58,465	\$16	\$673,331	\$181	29.4%	34.3%
10 - 14	\$1,822,331	\$361	\$147,599	\$29	\$1,969,931	\$391	\$975,930	\$218	\$155,934	\$35	\$1,131,864	\$253	-42.5%	-35.3%
15 - 19	\$1,856,370	\$322	\$718,022	\$124	\$2,574,392	\$446	\$1,642,999	\$314	\$641,876	\$123	\$2,284,875	\$436	-11.2%	-2.2%
20 - 24	\$1,115,868	\$193	\$281,503	\$49	\$1,397,370	\$242	\$1,291,273	\$247	\$522,167	\$100	\$1,813,440	\$347	29.8%	43.3%
25 - 29	\$839,263	\$403	\$370,036	\$178	\$1,209,299	\$581	\$567,203	\$309	\$285,001	\$155	\$852,204	\$464	-29.5%	-20.1%
30 - 34	\$1,438,456	\$512	\$1,484,983	\$529	\$2,923,439	\$1,041	\$1,290,590	\$535	\$675,745	\$280	\$1,966,335	\$816	-32.7%	-21.6%
35 - 39	\$2,479,017	\$582	\$682,927	\$160	\$3,161,944	\$742	\$1,872,927	\$528	\$545,746	\$154	\$2,418,673	\$682	-23.5%	-8.1%
40 - 44	\$2,177,899	\$459	\$1,592,301	\$336	\$3,770,200	\$795	\$2,095,410	\$488	\$1,927,250	\$449	\$4,022,659	\$938	6.7%	18.0%
45 - 49	\$4,911,767	\$955	\$2,120,928	\$412	\$7,032,695	\$1,367	\$6,258,133	\$1,417	\$1,465,014	\$332	\$7,723,147	\$1,749	9.8%	27.9%
50 - 54	\$4,314,362	\$644	\$1,697,122	\$253	\$6,011,484	\$898	\$4,051,960	\$684	\$2,126,508	\$359	\$6,178,468	\$1,043	2.8%	16.2%
55 - 59	\$6,260,425	\$893	\$3,019,573	\$431	\$9,279,998	\$1,324	\$6,477,200	\$938	\$3,221,683	\$466	\$9,698,882	\$1,404	4.5%	6.0%
60 - 64	\$9,476,428	\$1,184	\$3,992,556	\$499	\$13,468,984	\$1,683	\$8,314,397	\$1,162	\$3,597,700	\$503	\$11,912,098	\$1,665	-11.6%	-1.1%
65+	\$3,991,623	\$944	\$1,901,357	\$450	\$5,892,980	\$1,393	\$5,735,874	\$1,312	\$2,593,144	\$593	\$8,329,018	\$1,905	41.3%	36.7%
Total	\$44,213,123	\$643	\$18,081,730	\$263	\$62,294,854	\$906	\$45,156,705	\$728	\$17,834,368	\$287	\$62,991,072	\$1,015	1.1%	12.0%

Financial Summary – YTD Trend

Total Plan & Norm



Measure	Total Plan					UMR Norm	
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2025-4Q	Variance
Average Enrollment							
Employees	1,122	175.3%	3,089	-9.2%	2,805		
Spouses	217	177.7%	602	-10.4%	539		
Children	751	171.1%	2,037	-10.3%	1,826		
Tot. Members	2,090	174.0%	5,727	-9.7%	5,170		
Avg. Family Size	1.9	-0.5%	1.9	-0.6%	1.8	1.9	-4.0%
Financial Summary							
Allowed	\$20,075,479	151.0%	\$50,382,246	1.7%	\$51,230,661		
Plan Paid	\$18,041,437	145.1%	\$44,213,123	2.1%	\$45,156,705		
Member Paid (OOP)	\$1,557,989	169.2%	\$4,194,135	-5.7%	\$3,956,451		
Paid PEPY	\$16,080	-11.0%	\$14,315	12.5%	\$16,102	\$10,136	58.9%
Paid PMPY	\$8,632	-10.6%	\$7,720	13.1%	\$8,734	\$5,280	65.4%
Paid PEPM	\$1,340	-11.0%	\$1,193	12.5%	\$1,342	\$845	58.9%
Paid PMPM	\$719	-10.6%	\$643	13.1%	\$728	\$440	65.4%
High-Cost Claimants (Med Paid \$100,000+)							
# of HCCs	50	24.0%	62	-4.8%	59		
HCCs per 1000	23.9	-54.7%	10.8	5.4%	11.4	6.9	66.3%
Paid per HCC	\$256,471	4.8%	\$268,731	7.9%	\$289,942	\$230,655	25.7%
HCC Paid % of Tot	71.1%	-33.4 pts	37.7%	0.2 pts	37.9%	30.1%	7.8 pts
Cost Distribution by Claim Type (Paid PMPY)							
Inpatient	\$2,314	-0.1%	\$2,312	20.7%	\$2,789	\$1,318	111.6%
Outpatient	\$2,601	-16.3%	\$2,177	12.7%	\$2,453	\$1,552	58.1%
Physician	\$3,611	-13.2%	\$3,134	7.9%	\$3,383	\$2,299	47.1%
Ancillary	\$106	-8.0%	\$98	10.8%	\$108	\$110	-1.5%

- With \$38.3M paid, the State Active population is 84.8% of total 2025-4Q med spend
- On a Paid PMPM basis, State Actives are up 11.9% compared to prior year
- Total EPO Plan Paid PMPM trend is +13.1%

PEPY (per employee per year) and **PEPM** (per employee per month) represent amounts per the primary subscriber (employee or retiree).

PMPY (per member per year) and **PMPM** (per member per month) represent amounts per all covered members, including dependents.

Amounts **Per Year (PEPY and PMPY)** have been annualized.

HCCs (High-cost Claimants) are based on patients with \$100,000+ paid medical in the period.

Claim Type: Ancillary includes Durable Medical Equipment, prosthetics, some drugs paid on the medical plan, et al.

Financial Summary – YTD Trend

Active Members



Measure	State Active					Non-State Active				
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2023-4Q	⇒	2024-4Q	⇒	2025-4Q
Average Enrollment										
Employees	936	172.6%	2,551	-10.2%	2,291	1	266.7%	2	-18.2%	2
Spouses	187	174.2%	512	-10.6%	457	0	-	0	-	0
Children	701	170.2%	1,896	-10.6%	1,694	0	-	0	-	0
Tot. Members	1,824	171.9%	4,959	-10.4%	4,442	1	266.7%	2	-18.2%	2
Avg. Family Size	1.9	-0.3%	1.9	-0.2%	1.9	1.0	0.0%	1.0	0.0%	1.0
Financial Summary										
Allowed	\$16,067,260	160.9%	\$41,912,359	0.2%	\$42,008,318	\$1,985	127.5%	\$4,517	24.4%	\$5,618
Plan Paid	\$14,706,304	159.8%	\$38,203,284	0.3%	\$38,309,548	\$1,583	124.1%	\$3,547	22.7%	\$4,354
Member Paid (OOP)	\$1,280,446	170.3%	\$3,460,814	-7.4%	\$3,203,983	\$402	141.2%	\$970	30.3%	\$1,264
Paid PEPY	\$15,714	-4.7%	\$14,974	11.7%	\$16,722	\$3,166	-38.9%	\$1,935	50.0%	\$2,903
Paid PMPY	\$8,063	-4.4%	\$7,704	11.9%	\$8,624	\$3,166	-38.9%	\$1,935	50.0%	\$2,903
Paid PEPM	\$1,309	-4.7%	\$1,248	11.7%	\$1,394	\$264	-38.9%	\$161	50.0%	\$242
Paid PMPM	\$672	-4.4%	\$642	11.9%	\$719	\$264	-38.9%	\$161	50.0%	\$242
High-Cost Claimants (Med Paid \$100,000+)										
# of HCCs	39	38.5%	54	-11.1%	48	0	-	0	-	0
HCCs per 1000	21.4	-49.1%	10.9	-0.8%	10.8	0.0	-	0.0	-	0.0
Paid per HCC	\$260,607	6.8%	\$278,222	10.8%	\$308,200	\$0	-	\$0	-	\$0
HCC Paid % of Tot	69.1%	-29.8 pts	39.3%	-0.7 pts	38.6%	0.0%	-	0.0%	-	0.0%
Cost Distribution by Claim Type (Paid PMPY)										
Inpatient	\$2,181	13.5%	\$2,476	17.1%	\$2,899	\$0	-	\$0	-	\$0
Outpatient	\$2,355	-12.1%	\$2,071	11.9%	\$2,317	\$0	-	\$0	-	\$0
Physician	\$3,427	-10.5%	\$3,067	7.7%	\$3,304	\$2,439	-26.1%	\$1,804	39.5%	\$2,516
Ancillary	\$100	-8.6%	\$92	13.6%	\$104	\$727	-81.9%	\$131	194.7%	\$387

Financial Summary – YTD Trend

Retired Members



Measure	State Retirees					Non-State Retirees				
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2023-4Q	⇒	2024-4Q	⇒	2025-4Q
Average Enrollment										
Employees	167	190.6%	486	-3.6%	468	18	170.1%	50	-11.7%	44
Spouses	26	204.0%	80	-7.4%	74	4	165.9%	10	-21.4%	8
Children	46	184.0%	130	-4.0%	124	4	165.4%	12	-27.5%	8
Tot. Members	239	190.8%	695	-4.1%	667	26	168.8%	71	-15.6%	60
Avg. Family Size	1.4	0.1%	1.4	-0.5%	1.4	1.4	-0.5%	1.4	-4.4%	1.4
Financial Summary										
Allowed	\$3,827,598	103.4%	\$7,783,435	11.8%	\$8,705,026	\$178,636	281.7%	\$681,934	-25.0%	\$511,699
Plan Paid	\$3,269,482	72.9%	\$5,652,251	16.6%	\$6,587,906	\$64,069	452.6%	\$354,041	-28.0%	\$254,897
Member Paid (OOP)	\$252,803	159.3%	\$655,475	5.2%	\$689,806	\$24,338	215.9%	\$76,876	-20.1%	\$61,398
Paid PEPY	\$19,560	-40.5%	\$11,637	20.9%	\$14,073	\$3,479	104.6%	\$7,116	-18.4%	\$5,804
Paid PMPY	\$13,673	-40.5%	\$8,129	21.6%	\$9,882	\$2,425	105.6%	\$4,986	-14.7%	\$4,254
Paid PEPM	\$1,630	-40.5%	\$970	20.9%	\$1,173	\$290	104.6%	\$593	-18.4%	\$484
Paid PMPM	\$1,139	-40.5%	\$677	21.6%	\$823	\$202	105.6%	\$416	-14.7%	\$355
High-Cost Claimants (Med Paid \$100,000+)										
# of HCCs	12	-41.7%	7	57.1%	11	0	-	1	-100.0%	0
HCCs per 1000	50.2	-79.9%	10.1	63.9%	16.5	0.0	-	14.1	-100.0%	0.0
Paid per HCC	\$221,656	-9.1%	\$201,561	2.5%	\$206,510	\$0	-	\$132,680	-100.0%	\$0
HCC Paid % of Tot	81.4%	-56.4 pts	25.0%	9.5 pts	34.5%	0.0%	-	37.5%	-37.5 pts	0.0%
Cost Distribution by Claim Type (Paid PMPY)										
Inpatient	\$3,593	-64.3%	\$1,283	72.7%	\$2,216	\$0	-	\$1,007	10.5%	\$1,113
Outpatient	\$4,671	-38.0%	\$2,898	19.4%	\$3,459	\$850	203.1%	\$2,576	-44.4%	\$1,432
Physician	\$5,255	-27.5%	\$3,812	6.4%	\$4,058	\$1,467	-16.3%	\$1,228	40.7%	\$1,727
Ancillary	\$153	-11.7%	\$135	10.4%	\$149	\$108	62.2%	\$175	-109.8%	-\$17

Medical Paid Claims by Claim Type

Breakout of State vs. Non-State by Member Status



Claim Type	2024-4Q (7/1/2023 - 6/30/2024)				2025-4Q (7/1/2024 - 6/30/2025)				Trend
	Active	Pre-Medicare Retirees	Medicare Retirees	Total	Active	Pre-Medicare Retirees	Medicare Retirees	Total	Total
State Members									
Inpatient	\$12,275,760	\$766,419	\$125,804	\$13,167,983	\$12,877,660	\$1,199,662	\$277,347	\$14,354,669	9.0%
Outpatient	\$10,267,227	\$1,881,555	\$133,439	\$12,282,221	\$10,292,163	\$2,141,444	\$164,429	\$12,598,036	2.6%
Physician	\$15,206,511	\$2,391,811	\$259,145	\$17,857,467	\$14,677,973	\$2,443,126	\$262,328	\$17,383,427	-2.7%
Ancillary	\$453,786	\$74,740	\$19,337	\$547,863	\$461,751	\$78,244	\$21,326	\$561,321	2.5%
Total	\$38,203,284	\$5,114,525	\$537,726	\$43,855,535	\$38,309,548	\$5,862,477	\$725,429	\$44,897,454	2.4%
PMPM	\$642.04	\$734.02	\$390.65	\$646.38	\$718.70	\$882.14	\$535.67	\$732.37	13.3%
Non-State Members									
Inpatient	\$0	\$0	\$71,527	\$71,527	\$0	\$60,333	\$6,337	\$66,670	-6.8%
Outpatient	\$0	\$5,422	\$177,496	\$182,917	\$0	\$4,108	\$81,672	\$85,780	-53.1%
Physician	\$3,306	\$12,786	\$74,367	\$90,459	\$3,773	\$19,203	\$84,277	\$107,253	18.6%
Ancillary	\$241	\$0	\$12,444	\$12,685	\$581	\$0	-\$1,033	-\$452	-103.6%
Total	\$3,547	\$18,207	\$335,834	\$357,588	\$4,354	\$83,643	\$171,253	\$259,251	-27.5%
PMPM	\$161.25	\$178.27	\$447.86	\$409.14	\$241.90	\$1,394.05	\$259.87	\$351.76	-14.0%
All Members									
Inpatient	\$12,275,760	\$766,419	\$197,331	\$13,239,510	\$12,877,660	\$1,259,995	\$283,684	\$14,421,339	8.9%
Outpatient	\$10,267,227	\$1,886,977	\$310,935	\$12,465,139	\$10,292,163	\$2,145,552	\$246,101	\$12,683,816	1.8%
Physician	\$15,209,817	\$2,404,597	\$333,512	\$17,947,926	\$14,681,747	\$2,462,329	\$346,605	\$17,490,680	-2.5%
Ancillary	\$454,027	\$74,740	\$31,782	\$560,548	\$462,332	\$78,244	\$20,293	\$560,869	0.1%
Total	\$38,206,831	\$5,132,732	\$873,560	\$44,213,123	\$38,313,903	\$5,946,120	\$896,682	\$45,156,705	2.1%
PMPM	\$641.86	\$725.99	\$410.83	\$643.37	\$718.53	\$886.72	\$445.39	\$727.85	13.1%

Medical Cost Distribution

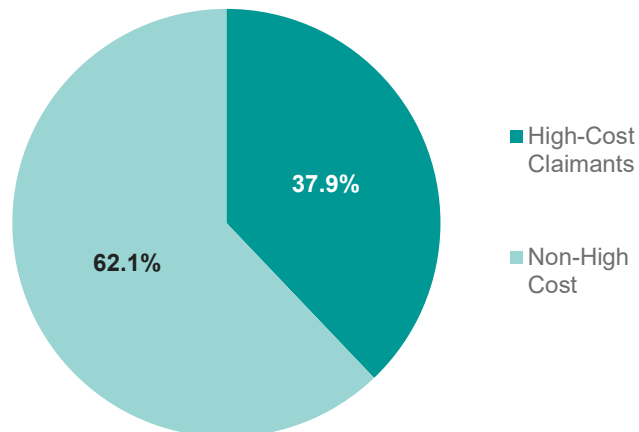
Distribution by Member Cost



Member Total Paid Range	2024-4Q (7/1/2023 - 6/30/2024)						2025-4Q (7/1/2024 - 6/30/2025)					
	Unique Members	Members % of Tot	Total Paid	Tot Paid % of Tot	Total OOP (Member Paid)	OOP % of Tot	Unique Members	Members % of Tot	Total Paid	Tot Paid % of Tot	Total OOP (Member Paid)	OOP % of Tot
No Claims	570	8.7%	\$0	0.0%	\$0	0.0%	510	8.6%	\$0	0.0%	\$0	0.0%
< \$0 - \$0	167	2.6%	-\$44,214	-0.1%	-\$597	0.0%	189	3.2%	-\$95,218	-0.2%	\$6,017	0.2%
> \$0 - \$2,500	3,579	54.8%	\$2,922,121	6.6%	\$808,382	19.3%	3,153	53.4%	\$2,654,130	5.9%	\$745,717	18.8%
> \$2,500 - \$5,000	866	13.2%	\$3,062,392	6.9%	\$701,046	16.7%	745	12.6%	\$2,657,120	5.9%	\$612,651	15.5%
> \$5,000 - \$10,000	656	10.0%	\$4,586,835	10.4%	\$922,001	22.0%	556	9.4%	\$3,841,377	8.5%	\$762,798	19.3%
> \$10,000 - \$25,000	404	6.2%	\$6,306,623	14.3%	\$830,543	19.8%	411	7.0%	\$6,416,535	14.2%	\$823,391	20.8%
> \$25,000 - \$50,000	161	2.5%	\$5,633,699	12.7%	\$423,998	10.1%	197	3.3%	\$6,759,361	15.0%	\$523,866	13.2%
> \$50,000 - \$100,000	71	1.1%	\$5,084,357	11.5%	\$260,880	6.2%	84	1.4%	\$5,816,835	12.9%	\$269,061	6.8%
> \$100,000	62	0.9%	\$16,661,311	37.7%	\$247,882	5.9%	59	1.0%	\$17,106,564	37.9%	\$212,950	5.4%
Total	6,536	100.0%	\$44,213,123	100.0%	\$4,194,135	100.0%	5,904	100.0%	\$45,156,705	100.0%	\$3,956,451	100.0%

* Unique Members are counted equally regardless of length of coverage. Note that because data is on a paid basis, member counts may also include those not active in the period.

Cost Distribution: HCCs vs. Non-HCCs



HCC Cost Breakout by Diagnostic Chapter

#	Diagnostic Chapter	Patients	Total Paid	% of Tot
1	Neoplasms	28	\$3,188,011	18.6%
2	Perinatal Originating Conditions	3	\$3,096,833	18.1%
3	Circulatory System	40	\$2,234,299	13.1%
4	Injury, Poisoning & External Causes	33	\$1,641,343	9.6%
5	Digestive System	25	\$1,359,350	7.9%
6	Health Status & Health Services	51	\$1,263,969	7.4%
7	Musculoskeletal System	35	\$798,975	4.7%
8	Symptoms, Signs & Findings, NEC	53	\$584,088	3.4%
9	Infectious & Parasitic Diseases	13	\$561,227	3.3%
10	Respiratory System	27	\$522,482	3.1%
...	All Others		\$1,855,988	10.8%
=	Total	59	\$17,106,564	100.0%

Utilization Summary – YTD Trend

Plan Totals & Norm



Measure	Total Plan					UMR Norm	
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2025-4Q	Variance
Inpatient Admissions							
# of Admits	386	-9.3%	350	-11.4%	310		
# of Admit Days	1,744	11.5%	1,945	-3.0%	1,886		
Paid per Admit	\$48,941	-11.9%	\$43,139	-12.9%	\$37,558	\$28,787	30.5%
Paid per Admit Day	\$10,832	-28.3%	\$7,763	-20.5%	\$6,173	\$5,622	9.8%
Admits per 1000	184.7	-66.9%	61.1	-1.9%	60.0	47.9	25.2%
Average LOS	4.5	23.0%	5.6	9.5%	6.1	5.1	18.8%
Emergency Room Visits							
# of ER Visits	1,305	6.3%	1,387	-13.2%	1,204		
~ % resulting in Admit	12.8%	1.8 pts	14.6%	1.6 pts	16.2%	11.1%	5.0 pts
ER Visits per Patient	1.4	6.5%	1.5	-4.5%	1.4		
ER Visits per 1000	624.4	-61.2%	242.2	-3.8%	232.9	233.5	-0.3%
Paid per ER Visit	\$2,700	11.7%	\$3,016	12.4%	\$3,391	\$2,114	60.4%
Urgent Care Visits							
# of UC Visits	2,635	4.3%	2,749	-2.1%	2,692		
UC Visits per Patient	1.6	2.5%	1.7	3.9%	1.7		-
UC Visits per 1000	1,260.8	-61.9%	480.0	8.5%	520.7	263.2	97.8%
Paid per UC Visit	\$111	16.0%	\$129	4.4%	\$134	\$112	20.4%
Office Visits							
Off Visits per Patient	5.1	14.6%	5.9	3.8%	6.1		
Paid per Office Visit	\$109	4.3%	\$114	4.0%	\$118	\$89	33.2%
Office Visits Paid PMPY	\$1,467	-58.4%	\$611	7.0%	\$654	\$350	87.0%
Services							
Radiology Svcs per 1000	9,238.0	-63.6%	3,364.5	13.3%	3,811.3	3,999.8	-4.7%
Radiology Paid PMPY	\$1,293	-56.3%	\$565	9.4%	\$618		
Lab Services per 1000	27,462.4	-61.0%	10,697.1	6.7%	11,411.4	11,047.4	3.3%
Labs Paid PMPY	\$565	-58.8%	\$233	23.7%	\$288		

- Inpatient Admission rate per 1000 decreased 1.9%, and amount paid per Admission is 12.9% lower than prior period
- ER utilization decreased 3.8%, but amount paid per ER visit is 12.4% higher than prior period

Admissions and all other **Visits** are counted for utilization if the *initial Paid Date* for the first primary claim (facility claim for non-Office Visits) fell within the time period. For cost purposes, however, all visit costs paid within the time period are included.

Counts **per 1000** and amounts **PMPY** (per member per year) have been annualized.

Utilization Summary – YTD Trend

Active Members



Measure	State Active					Non-State Active				
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2023-4Q	⇒	2024-4Q	⇒	2025-4Q
Inpatient Admissions										
# of Admits	325	-8.0%	299	-19.1%	242	0	-	0	-	0
# of Admit Days	1,387	22.9%	1,705	-10.8%	1,521	0	-	0	-	0
Paid per Admit	\$50,909	-8.8%	\$46,425	-12.5%	\$40,619	\$0	-	\$0	-	\$0
Paid per Admit Day	\$11,929	-31.8%	\$8,141	-20.6%	\$6,463	\$0	-	\$0	-	\$0
Admits per 1000	178.2	-66.2%	60.3	-9.7%	54.5	0.0	-	0.0	-	0.0
Average LOS	4.3	33.6%	5.7	10.2%	6.3	0.0	-	0.0	-	0.0
Emergency Room Visits										
# of ER Visits	1,105	7.6%	1,189	-17.3%	983	0	-	0	-	1
~ % resulting in Admit	12.3%	1.2 pts	13.5%	-0.4 pts	13.1%	0.0%	-	0.0%	-	0.0%
ER Visits per Patient	1.4	5.7%	1.5	-4.1%	1.4	0.0	-	0.0	-	1.0
ER Visits per 1000	605.8	-60.4%	239.8	-7.7%	221.3	0.0	-	0.0	-	666.7
Paid per ER Visit	\$2,764	10.5%	\$3,055	14.6%	\$3,502	\$0	-	\$0	-	\$369
Urgent Care Visits										
# of UC Visits	2,379	4.2%	2,478	-3.7%	2,386	0	-	0	-	0
UC Visits per Patient	1.6	2.6%	1.7	3.3%	1.7	0.0	-	0.0	-	0.0
UC Visits per 1000	1,304.3	-61.7%	499.7	7.5%	537.1	0.0	-	0.0	-	0.0
Paid per UC Visit	\$113	16.4%	\$131	3.8%	\$136	\$0	-	\$0	-	\$0
Office Visits										
Off Visits per Patient	4.9	14.0%	5.6	3.0%	5.8	10.0	10.0%	11.0	-27.3%	8.0
Paid per Office Visit	\$111	5.4%	\$117	4.7%	\$123	\$113	14.6%	\$129	15.6%	\$149
Office Visits Paid PMPY	\$1,428	-58.0%	\$600	6.4%	\$639	\$2,253	-65.6%	\$775	2.7%	\$796
Services										
Radiology Svcs per 1000	8,379.8	-61.8%	3,201.3	9.4%	3,502.9	8,000.0	-72.7%	2,181.8	22.2%	2,666.7
Radiology Paid PMPY	\$1,251	-56.1%	\$549	8.8%	\$597	\$694	-74.7%	\$176	43.0%	\$251
Lab Services per 1000	26,396.1	-61.1%	10,268.4	5.8%	10,867.4	80,000.0	-80.9%	15,272.7	-12.7%	13,333.3
Labs Paid PMPY	\$545	-57.8%	\$230	23.7%	\$285	\$845	-60.5%	\$334	25.9%	\$421

Utilization Summary – YTD Trend

Retired Members



Measure	State Retirees					Non-State Retirees				
	2023-4Q	⇒	2024-4Q	⇒	2025-4Q	2023-4Q	⇒	2024-4Q	⇒	2025-4Q
Inpatient Admissions										
# of Admits	59	-27.1%	43	48.8%	64	2	300.0%	8	-50.0%	4
# of Admit Days	350	-36.9%	221	58.4%	350	7	171.4%	19	-21.1%	15
Paid per Admit	\$39,461	-38.4%	\$24,305	11.1%	\$27,014	\$8,833	166.7%	\$23,557	-10.7%	\$21,034
Paid per Admit Day	\$6,652	-28.9%	\$4,729	4.5%	\$4,940	\$2,524	293.0%	\$9,919	-43.5%	\$5,609
Admits per 1000	246.7	-74.9%	61.8	55.2%	96.0	75.7	48.8%	112.7	-40.8%	66.8
Average LOS	5.9	-13.4%	5.1	6.4%	5.5	3.5	-32.1%	2.4	57.9%	3.8
Emergency Room Visits										
# of ER Visits	175	5.7%	185	8.1%	200	25	-48.0%	13	53.8%	20
~ % resulting in Admit	17.1%	1.2 pts	18.4%	12.6 pts	31.0%	4.0%	49.8 pts	53.8%	-33.8 pts	20.0%
ER Visits per Patient	1.5	18.8%	1.8	-11.3%	1.6	1.8	-27.2%	1.3	9.9%	1.4
ER Visits per 1000	731.8	-63.6%	266.1	12.8%	300.0	946.4	-80.7%	183.1	82.3%	333.8
Paid per ER Visit	\$2,517	11.7%	\$2,812	10.2%	\$3,098	\$1,177	97.8%	\$2,329	-55.9%	\$1,028
Urgent Care Visits										
# of UC Visits	229	7.0%	245	17.6%	288	27	-3.7%	26	-30.8%	18
UC Visits per Patient	1.5	2.9%	1.5	8.0%	1.7	1.7	-3.7%	1.6	10.8%	1.8
UC Visits per 1000	957.7	-63.2%	352.3	22.6%	432.0	1,022.1	-64.2%	366.2	-18.0%	300.4
Paid per UC Visit	\$101	13.3%	\$114	11.6%	\$127	\$62	-19.2%	\$50	-28.3%	\$36
Office Visits										
Off Visits per Patient	6.3	14.2%	7.2	7.8%	7.8	6.1	18.4%	7.2	7.1%	7.7
Paid per Office Visit	\$102	-0.7%	\$101	1.6%	\$102	\$58	-19.6%	\$47	8.1%	\$51
Office Visits Paid PMPY	\$1,799	-60.1%	\$718	8.1%	\$776	\$1,128	-73.0%	\$305	20.0%	\$365
Services										
Radiology Svcs per 1000	15,456.5	-70.8%	4,515.7	26.5%	5,712.0	12,227.1	-71.2%	3,521.1	57.8%	5,557.7
Radiology Paid PMPY	\$1,670	-56.4%	\$728	7.2%	\$781	\$747	-84.5%	\$116	220.6%	\$373
Lab Services per 1000	35,617.7	-61.1%	13,872.0	10.9%	15,381.0	26,271.3	-64.1%	9,422.5	-20.1%	7,527.1
Labs Paid PMPY	\$729	-64.5%	\$259	24.9%	\$323	\$476	-64.0%	\$171	-14.6%	\$146

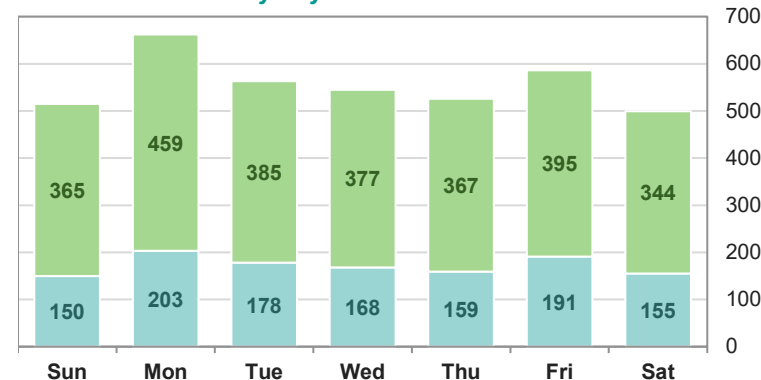
On Demand Care Summary

Emergency Room & Urgent Care

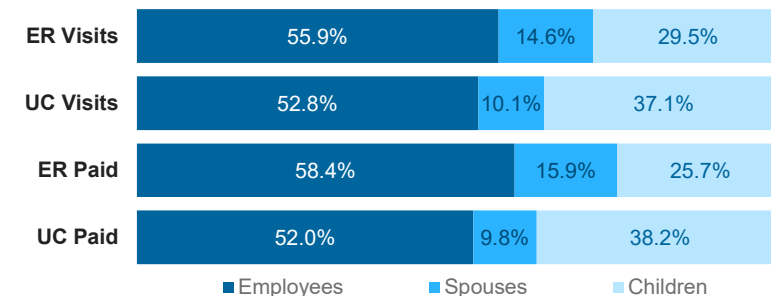


Measure	2024-4Q	2025-4Q	Change	UMR Norm	Variance
Emergency Room					
# of Visits	1,387	1,204	-13.2%		
# of Patients	925	841	-9.1%		
Total Plan Paid	\$4,182,972	\$4,082,842	-2.4%		
Total Mem Paid	\$651,431	\$570,269	-12.5%		
Visits per 1000	242.2	232.9	-3.8%	233.5	-0.3%
Paid per Visit	\$3,016	\$3,391	12.4%	\$2,114	60.4%
Paid PMPM	\$61	\$66	8.1%	\$41	60.0%
% ER Patients w/ Office Visit*	95.5%	97.3%	1.8 pts		
% Potentially Avoidable**	13.4%	12.8%	-0.6 pts	16.9%	-4.2 pts
Urgent Care					
# of Visits	2,749	2,692	-2.1%		
# of Patients	1,655	1,560	-5.7%		
Total Plan Paid	\$353,966	\$361,901	2.2%		
Total Mem Paid	\$126,498	\$121,454	-4.0%		
Visits per 1000	480.0	520.7	8.5%	263.2	97.8%
Paid per Visit	\$129	\$134	4.4%	\$112	20.4%
Paid PMPM	\$5	\$6	13.3%	\$2	138.2%

ER & UC Utilization by Day of Week



ER & UC Utilization & Cost by Relationship



	# of Visits			Total Paid		
	ER	UC	Total	ER	UC	Total
Employee	673	1,421	2,094	\$2,383,205	\$188,305	\$2,571,510
Spouse	176	273	449	\$648,557	\$35,339	\$683,896
Child	355	998	1,353	\$1,051,080	\$138,257	\$1,189,337
Total	1,204	2,692	3,896	\$4,082,842	\$361,901	\$4,444,742

* Office Visit within prior 12 months..

** ER Visits are categorized as potentially avoidable based on primary and secondary diagnosis and do not necessarily indicate misuse of the ER for the patient's specific circumstances.

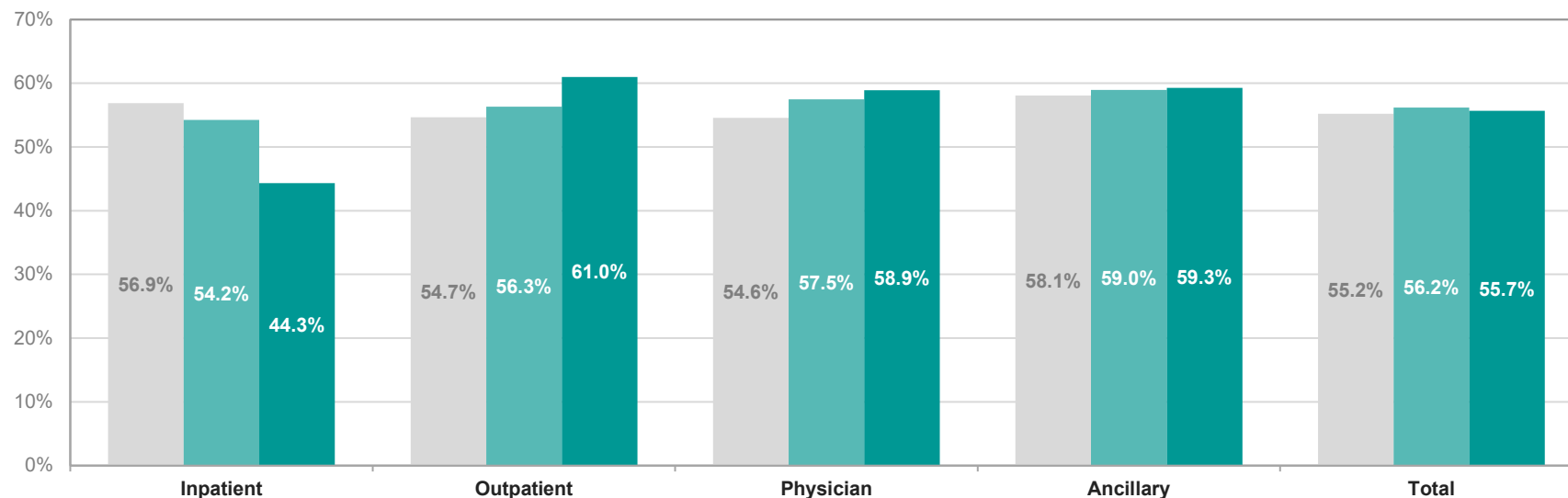
Network Summary

Discount Percentage & Network Utilization

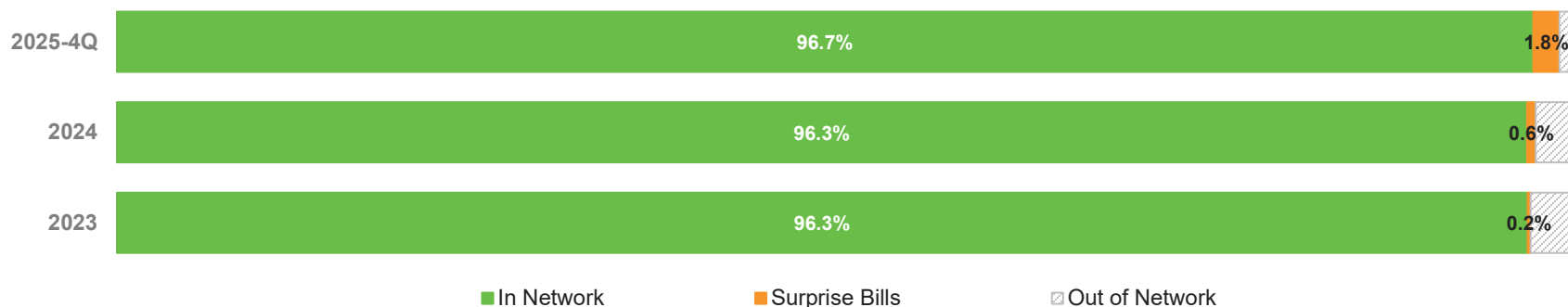


Discount Percentage* by Claim Type

Plan Year: 2023 2024 2025-4Q



Network Utilization*



* Network Discounts and Utilization exclude COB Claims, and Network Discounts additionally exclude Surprise Bills.

Clinical Classification Summary

Breakout by Diagnostic Chapter



Diagnostic Chapter	2024 (Full Year)		2025-4Q		CYTD Paid by Relationship			CYTD Paid by Sex	
	Patients	Total Paid	Patients	Total Paid	Employee	Spouse	Child	Male	Female
Musculoskeletal System	2,070	\$4,602,332	1,916	\$5,111,750	\$3,815,375	\$1,058,864	\$237,511	\$2,003,636	\$3,108,114
Neoplasms	956	\$4,619,242	948	\$5,069,259	\$3,176,960	\$1,806,631	\$85,668	\$1,059,088	\$4,010,171
Circulatory System	1,084	\$4,487,845	1,057	\$4,561,417	\$3,615,330	\$844,703	\$101,383	\$1,888,055	\$2,673,361
Digestive System	848	\$2,625,472	839	\$3,833,453	\$3,118,556	\$410,831	\$304,066	\$1,325,590	\$2,507,863
Health Status & Health Services	4,187	\$4,675,804	3,709	\$3,578,036	\$2,360,413	\$555,522	\$662,101	\$1,283,277	\$2,294,759
Perinatal Originating Conditions	76	\$1,990,280	60	\$3,326,874	\$738	\$115	\$3,326,021	\$511,532	\$2,815,342
Injury, Poisoning & External Causes	987	\$3,319,950	954	\$3,217,301	\$2,077,447	\$486,829	\$653,025	\$1,281,926	\$1,935,375
Symptoms, Signs & Findings, NEC	2,600	\$2,268,545	2,460	\$2,751,576	\$1,554,222	\$789,248	\$408,106	\$1,154,614	\$1,596,962
Mental, Behavioral & Neurodevelopmental	1,352	\$2,322,608	1,305	\$2,232,030	\$945,866	\$282,957	\$1,003,207	\$739,291	\$1,492,739
Genitourinary System	1,208	\$2,173,973	1,125	\$2,141,134	\$1,755,830	\$179,519	\$205,785	\$584,058	\$1,557,076
Respiratory System	1,820	\$1,973,123	1,683	\$1,989,295	\$1,039,397	\$401,414	\$548,484	\$699,485	\$1,289,811
Nervous System	1,174	\$1,812,222	1,081	\$1,684,188	\$1,088,644	\$380,677	\$214,867	\$704,271	\$979,917
Endocrine, Nutritional & Metabolic	1,892	\$2,071,739	1,718	\$1,519,332	\$1,220,005	\$169,940	\$129,387	\$733,272	\$786,060
Pregnancy, Childbirth & the Puerperium	117	\$1,094,523	100	\$1,125,245	\$760,636	\$219,511	\$145,098	\$125	\$1,125,121
Infectious & Parasitic Diseases	519	\$1,452,642	496	\$868,889	\$769,708	\$50,743	\$48,437	\$203,551	\$665,338
Blood & Immune Disorders	252	\$886,310	216	\$504,817	\$335,163	\$49,324	\$120,329	\$289,479	\$215,338
Skin & Subcutaneous Tissue	1,429	\$854,655	1,389	\$471,294	\$351,616	\$46,949	\$72,730	\$172,362	\$298,932
Ear and Mastoid Process	573	\$333,384	513	\$468,197	\$295,970	\$55,407	\$116,820	\$174,640	\$293,557
Eye and Adnexa	1,733	\$533,279	1,537	\$443,366	\$315,156	\$53,922	\$74,289	\$189,416	\$253,950
Congenital Malformations & Abnormalities	93	\$115,196	97	\$259,127	\$72,598	\$5,166	\$181,364	\$138,747	\$120,380
External Causes of Morbidity	1	\$0	1	\$124	\$0	\$0	\$124	\$0	\$124
Total	5,860	\$44,213,123	5,279	\$45,156,705	\$28,669,631	\$7,848,273	\$8,638,801	\$15,136,416	\$30,020,289

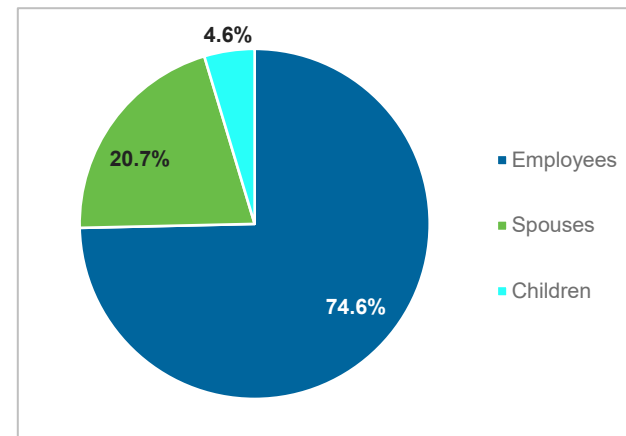
Musculoskeletal System

Breakout by Diagnostic Grouping & Demographics

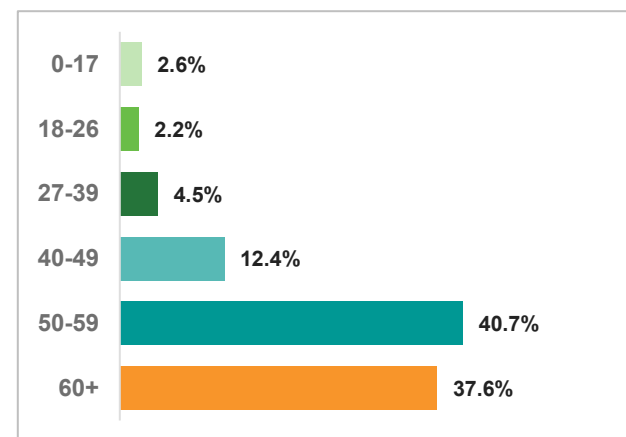


#	Musculoskeletal Dx Grouping	Patients	Claims	Total Paid	% Paid
1	Spondylopathies & arthropathy	582	3,084	\$1,928,163	37.7%
2	Osteoarthritis & osteoporosis	337	963	\$865,383	16.9%
3	Tendon, tissue, muscle disorders	487	1,368	\$655,930	12.8%
4	Other musculoskeletal pain	1,223	4,314	\$535,579	10.5%
5	Lupus	44	194	\$290,860	5.7%
6	Scoliosis & oth deformities	185	453	\$224,960	4.4%
7	Joint disorders & fractures	157	359	\$180,907	3.5%
8	Other MSK	46	165	\$162,947	3.2%
9	Rheumatoid arthritis & related disease	62	250	\$146,955	2.9%
10	Low back pain	300	871	\$59,250	1.2%
11	Biomechanical lesions	124	547	\$50,242	1.0%
12	Gout & crystal arthropathies	41	97	\$10,575	0.2%
=	Total	1,916	13,315	\$5,111,750	100.0%

Musculoskeletal Paid by Relationship



Musculoskeletal Paid by Age Range

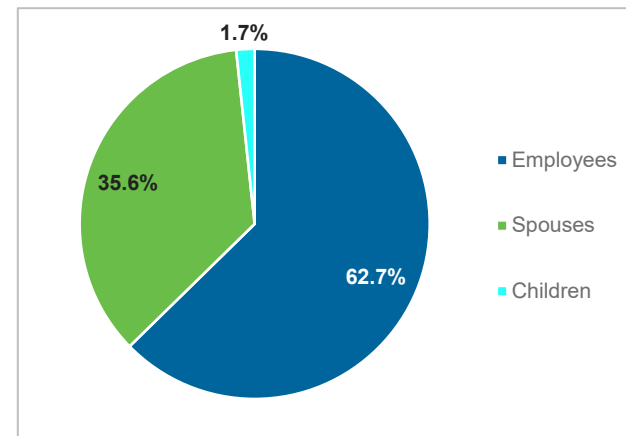


Neoplasms (Cancer)

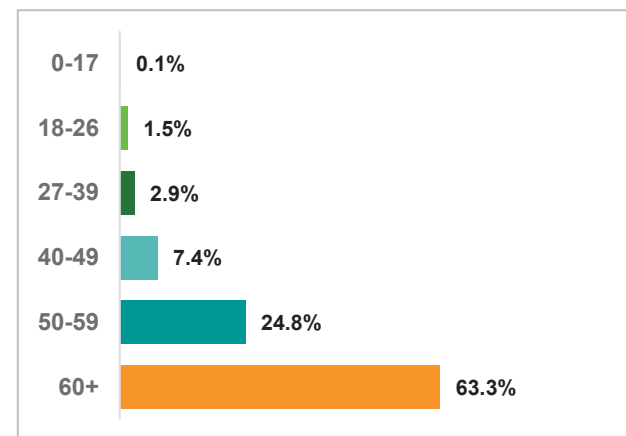
Breakout by Diagnostic Grouping & Demographics

#	Neoplasms (Cancer) Dx Grouping	Patients	Claims	Total Paid	% Paid
1	Other gastrointestinal cancers	7	59	\$1,307,925	25.8%
2	Breast cancer	47	557	\$988,987	19.5%
3	Benign neoplasms	662	1,080	\$488,078	9.6%
4	Respiratory cancers	6	113	\$346,626	6.8%
5	Kidney Cancer	7	49	\$294,629	5.8%
6	Lymphoma	17	226	\$281,454	5.6%
7	Prostate cancer	26	289	\$198,948	3.9%
8	Skin cancer	100	311	\$159,083	3.1%
9	Ovarian cancer	5	40	\$139,879	2.8%
10	Leukemia	9	91	\$134,601	2.7%
11	Colorectal cancer	8	88	\$121,484	2.4%
12	Pancreatic cancer	3	61	\$117,950	2.3%
13	Secondary malignancies	16	116	\$116,493	2.3%
14	Other cancer	16	52	\$95,935	1.9%
15	Endometrial cancer	9	67	\$82,577	1.6%
16	Neoplasms of unspec nature	376	524	\$77,881	1.5%
17	Head & neck cancers	5	48	\$74,087	1.5%
18	Thyroid cancer	7	20	\$22,657	0.4%
19	Oral cancer	2	10	\$14,842	0.3%
20	Brain cancer	5	19	\$2,388	0.0%
...	All Others	7	12	\$2,752	0.1%
=	Total	948	4,085	\$5,069,259	100.0%

Neoplasms (Cancer) Paid by Relationship



Neoplasms (Cancer) Paid by Age Range



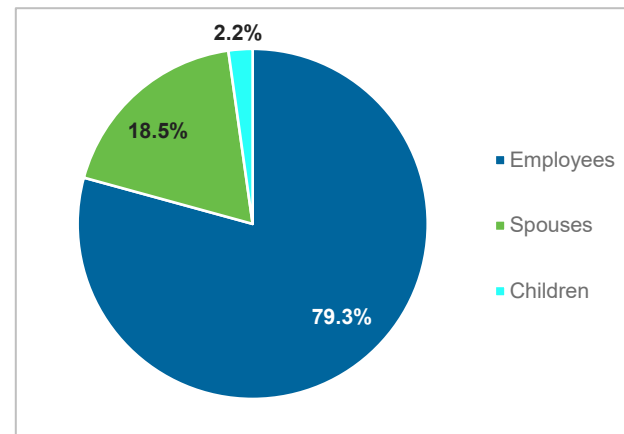
Note: there are additional cancer-related costs for encounters and therapy, totaling \$1,933,232 – these costs are categorized under Health Status

Circulatory System

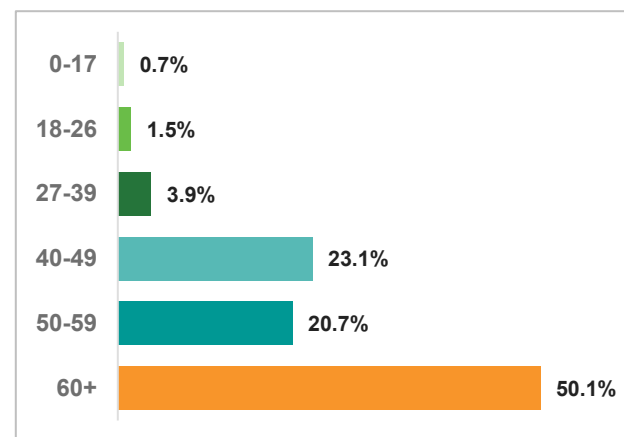
Breakout by Diagnostic Grouping & Demographics

#	Circulatory System Dx Grouping	Patients	Claims	Total Paid	% Paid
1	Cerebrovascular disease	49	180	\$1,099,302	24.1%
2	Cardiac dysrhythmias	188	689	\$914,155	20.0%
3	Coronary atherosclerosis & oth heart disease	146	447	\$512,510	11.2%
4	Heart failure	44	179	\$419,706	9.2%
5	Myocardial infarction	16	59	\$358,246	7.9%
6	Nonspecific chest pain	233	530	\$332,058	7.3%
7	Nonrheumatic & unspecified valve disorders	60	97	\$256,781	5.6%
8	Hypertension	586	1,160	\$216,723	4.8%
9	Vascular disease	77	221	\$165,103	3.6%
10	Other circulatory	56	117	\$141,217	3.1%
11	Acute pulmonary embolism, DVT	42	185	\$140,019	3.1%
12	Myocarditis & cardiomyopathy	13	25	\$5,598	0.1%
=	Total	1,057	4,289	\$4,561,417	100.0%

Circulatory System Paid by Relationship



Circulatory System Paid by Age Range



Mental & Behavioral Trend

Prevalence & Cost by Diagnostic Grouping

Mental & Behavioral Diagnostic Grouping	2023 (Full Year)		2024 (Full Year)		2025-4Q		2025-4Q Paid by Claim Type			
	Patients	Total Paid	Patients	Total Paid	Patients	Total Paid	Inpatient	Outpatient	Physician	Ancillary
Depressive disorders	394	\$484,494	424	\$531,931	410	\$621,974	\$172,397	\$12,197	\$435,965	\$1,416
Anxiety & related Disorders	521	\$279,609	512	\$337,685	490	\$381,768	\$0	\$12,198	\$369,357	\$213
Trauma & stressor disorders	294	\$210,733	338	\$370,626	332	\$297,354	\$0	\$3,126	\$294,228	\$0
Neurodevelopmental disorders	225	\$140,318	253	\$292,459	260	\$259,148	\$0	\$4,231	\$254,917	\$0
Alcohol-related disorders	29	\$154,326	45	\$307,936	30	\$150,432	\$101,077	\$13,616	\$35,740	\$0
Suicidal ideation, attempt or self-harm	21	\$78,998	23	\$42,788	24	\$141,882	\$76,795	\$52,401	\$12,685	\$0
Other mental health	142	\$47,033	141	\$117,944	133	\$99,065	\$0	\$18,470	\$80,241	\$354
Eating disorders	17	\$31,584	15	\$51,171	13	\$88,845	\$0	\$0	\$88,845	\$0
Bipolar & related Disorders	82	\$64,002	79	\$92,390	66	\$83,919	\$24,396	\$0	\$59,523	\$0
Schizophrenia spectrum disorders	14	\$17,003	16	\$33,159	13	\$68,703	\$33,179	\$13,502	\$22,013	\$8
Opioid disorders	15	\$8,462	13	\$38,318	8	\$13,737	\$2,040	\$0	\$11,697	\$0
Obsessive compulsive disorders	20	\$19,073	22	\$60,775	20	\$9,774	\$0	\$0	\$9,709	\$65
Other substance use	38	\$3,558	40	\$10,408	37	\$7,180	\$0	\$2,573	\$4,607	\$0
Stimulant disorders	5	\$31,458	6	\$31,146	1	\$5,296	\$2,656	\$0	\$2,640	\$0
Cannabis-related disorders	10	\$5,823	5	\$3,870	10	\$2,953	\$0	\$199	\$2,754	\$0
Total	1,310	\$1,576,476	1,352	\$2,322,608	1,305	\$2,232,030	\$412,539	\$132,512	\$1,684,921	\$2,057

Chronic Conditions

Prevalence & Severity of 24 Chronic Conditions



Chronic Condition	With Condition			Moderate/High Risk Condition					
	# of Mems	Mems per 1000	Change vs LY	# of Mems	Mems per 1000	Change vs LY	Allowed PMPY	Admits per 1000	ER Visits per 1000
Affective Psychosis	9	1.7	-10.0%	4	0.8	-50.0%	\$13,875	444.4	555.6
Asthma	234	44.1	-11.4%	110	20.7	-0.9%	\$6,527	68.4	226.5
Atrial Fibrillation	66	12.4	8.2%	45	8.5	9.8%	\$41,235	469.7	924.2
Blood Disorders	198	37.3	-20.2%	98	18.5	-15.5%	\$30,972	252.5	474.7
CAD	90	17.0	4.7%	50	9.4	56.3%	\$20,014	166.7	388.9
COPD	40	7.5	14.3%	25	4.7	0.0%	\$22,192	300.0	550.0
Cancer	548	103.3	-1.4%	270	50.9	3.8%	\$18,538	125.9	235.4
Chronic Pain	39	7.4	-13.3%	15	2.8	-40.0%	\$71,870	256.4	282.1
CHF	27	5.1	-10.0%	17	3.2	6.3%	\$165,810	629.6	703.7
Demyelinating Diseases	19	3.6	-13.6%	15	2.8	-6.3%	\$33,491	52.6	315.8
Depression	408	76.9	-2.6%	304	57.3	9.0%	\$13,877	159.3	321.1
Diabetes	509	95.9	1.2%	379	71.4	-4.8%	\$13,029	60.9	188.6
ESRD	16	3.0	-36.0%	8	1.5	-63.6%	\$236,363	937.5	1,312.5
Eating Disorders	15	2.8	15.4%	10	1.9	42.9%	\$15,508	0.0	533.3
HIV/AIDS	5	0.9	-44.4%	5	0.9	0.0%	\$4,161	0.0	0.0
Hyperlipidemia	200	37.7	0.0%	69	13.0	11.3%	\$4,286	15.0	95.0
Hypertension	567	106.9	-5.0%	241	45.4	-6.9%	\$6,521	58.2	194.0
Immune Disorders	21	4.0	-22.2%	10	1.9	-16.7%	\$31,535	95.2	142.9
IBD	22	4.1	-26.7%	5	0.9	-28.6%	\$1,235	0.0	0.0
Liver Disease	1	0.2	-75.0%	1	0.2	0.0%	\$1,396,175	1,000.0	0.0
Morbid Obesity	99	18.7	-13.9%	53	10.0	-15.9%	\$22,934	90.9	141.4
Osteoarthritis	279	52.6	-3.1%	125	23.6	-10.1%	\$12,365	78.9	240.1
Peripheral Vascular Disease	23	4.3	-32.4%	6	1.1	-33.3%	\$13,999	217.4	217.4
Rheumatoid Arthritis	56	10.6	-16.4%	46	8.7	-6.1%	\$11,727	53.6	250.0

- *Most prevalent chronic condition is Hypertension, with 567 members*
- *Diabetes is the condition with the most moderate/high risk members (379)*
- *Members with mod/high risk Cancer have the highest combined cost: 270 members totaling \$5.01M*

Date Range: Service Dates 4/1/2024 - 3/31/2025, Paid through 6/30/2025

With Condition members are identified by having any covered claim with a diagnosis for the condition in Dx position 1.

Moderate/High-Risk Condition members had either multiple provider visits for the condition (based on Dx position 1) during the date range or at least one ER Visit or Admission for the condition in the range.

Cost & Utilization for All Members:

- **Allowed PMPY:** \$8,471
- **Admits per 1000:** 56.5
- **ER Visits per 1000:** 235.2

Prevention, Wellness, & Maintenance

Preventive & Condition-specific Screening Rate Trends



Preventive Service	Population	Apr 2023 - Mar 2024			Apr 2024 - Mar 2025			Rate Change	UMR Norm	
		Eligible	Actual	Rate	Eligible	Actual	Rate		Rate	Variance
Well Visits	Rate for Well Baby & Well Child is Visits per 1,000. Rate for adults is the percentage who had a well visit.									
Well Baby Visit	0 - 15 months	66.8	371	5,550.2	42.8	237	5,538.1	-0.2%	5,378.5	3.0%
Well Child Visit	3 - 6 years	257.1	212	824.5	217.0	179	824.9	0.0%	796.4	3.6%
Adults w/ Well Visit	Adults 18+	4,553	1,979	43.5%	4,129	1,798	43.5%	0.1 pts	38.7%	4.9 pts
Screenings	Rate for all screenings is the percentage of eligible population who had the screening during the period.									
Mammogram	Females 40 - 69	1,635	779	47.6%	1,488	795	53.4%	5.8 pts	45.0%	8.4 pts
Cervical Cancer	Females 21 - 64	2,216	551	24.9%	1,966	463	23.6%	-1.3 pts	22.4%	1.2 pts
Prostate Cancer	Males 50 - 70	932	426	45.7%	883	438	49.6%	3.9 pts	40.2%	9.4 pts
Colorectal Cancer	Members 45 - 75	2,614	438	16.8%	2,408	433	18.0%	1.2 pts	15.8%	2.1 pts
Cholesterol	Female 45+ Male 35+	2,946	1,647	55.9%	2,717	1,557	57.3%	1.4 pts	44.6%	12.7 pts
Condition-specific	Screening									
Asthma	Office Visit for Asthma	264	214	81.1%	234	189	80.8%	-0.3 pts		
COPD	Spirometry Test	35	8	22.9%	40	5	12.5%	-10.4 pts		
Type 2 Diabetes	A1c Test	455	410	90.1%	467	415	88.9%	-1.2 pts	83.1%	5.7 pts
	Eye Exam	455	127	27.9%	467	129	27.6%	-0.3 pts	25.4%	2.2 pts
	Lipid Panel	455	345	75.8%	467	349	74.7%	-1.1 pts	69.6%	5.1 pts
	Urine Protein Test	455	304	66.8%	467	307	65.7%	-1.1 pts	61.7%	4.1 pts
	Any Diabetes Screen	455	435	95.6%	467	445	95.3%	-0.3 pts	91.7%	3.6 pts
Hyperlipidemia	Lipid Profile	200	108	54.0%	200	99	49.5%	-4.5 pts		
Hypertension	Creatinine Test	597	155	26.0%	567	117	20.6%	-5.3 pts		
	Lipid Profile	597	160	26.8%	567	153	27.0%	0.2 pts		

Date Range: Reporting periods are service-based with 3 months of runout: Current period is Service Dates 4/1/2024 - 3/31/2025, Paid through 6/30/2025

Note: Preventive Services do not include those performed at onsite clinics or ones for which no claim was submitted to UMR.