# **Optum**

# Real Appeal

### **State of Nevada**

Data through August 2024

## **Dashboard Report**



1,405 **Enrollment** 

Members enrolled since program inception



85% At-Risk

Members with BMI > 30, or BMI between 25 to 29.99 and a qualifying comorbidity



764

**Engagement** 

Members attending one or more coaching sessions



**Currently Engaged** 

Members actively engaged due to logging activity within the last six weeks



4.82

**At-Risk Attendance** 





9+ Sessions **Attended** 



At-Risk

Diabetes. Cardiovascular or other related conditions

Attend 4+ Sessions Real Appeal Expectations 70% Attend 9+ Sessions

Real Appeal Expectations 50%

#### **At-Risk Weight Loss**

33% 5%+ Weight Loss

Average lbs. Loss

(per member)

5.8

Attended 4+ Sessions In Program 16+ Weeks

Attended 4+ Sessions In Program 16+ Weeks



548

Members Reporting Weight Loss

4,775 **Total Pounds Lost** 

5%+ Loss: Real Appeal Expectations 33%

**5%+ Loss:** Represents members that have reported weight loss





## **Dashboard Report**



1,405
Enrollment
Members enrolled since program inception



85% At-Risk

Members with BMI > 30, or BMI between 25 to 29.99 and a qualifying comorbidity



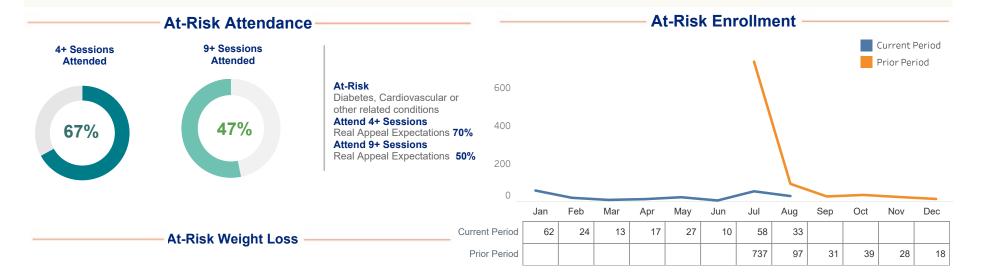
**764** Engagement

Members attending one or more coaching sessions



216
Currently Engaged

Members actively engaged due to logging activity within the last six weeks





Attended 4+ Sessions In Program 16+ Weeks

5.8 Average lbs. Loss (per member) Attended 4+ Sessions In Program 16+ Weeks



**548**Members Reporting Weight Loss

**4,775** Total Pounds Lost

	2023	2024
Enrolled	1,125	280
Disqualified	41	7

#### **Disqualification Criteria:**

- Younger than 18 years old
- BMI under 23 (based on client set up)
- Anorexia or bulimia nervosa
- Severe chronic or acute illness
- Pregnancy

5%+ Loss: Real Appeal Expectations 33%

5%+ Loss: Represents members that have reported weight loss



## **Enrollment Summary**



1,405
Enrollment

Members enrolled since program inception



**1,194** At-Risk

Members with BMI>30, or BMI between 25 - 29.9 and a qualifying comorbidity



9

**Re-Enrolled** 

Members who completed the programs and enrolled for another period



216

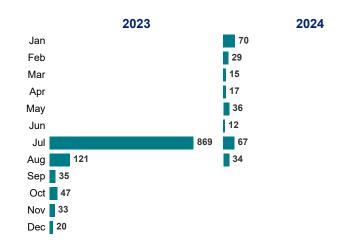
**Currently Engaged** 

Members actively engaged due to logging activity within the last six weeks



Grand Total	2023	2024				
1,405	1,125	280				

#### **Enrollments by Month**

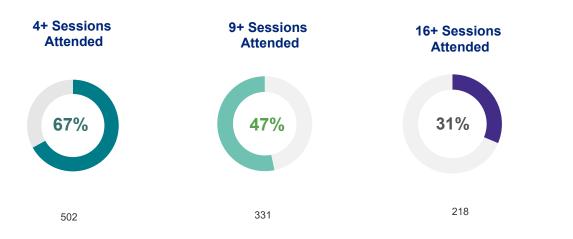


Note: Enrollments by Month only displays the last three years.





### **At-Risk Class Progression & Session Engagement**



#### **Real Appeal Expectations**

<b>70%</b>	Will Attend 4+	Sessions
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**50%** Will Attend 9+ Sessions

**30%** Will Attend 16+ Sessions

**Currently in Week / Session Engagement** 

	1+ Attended	4+	Attended 4+	9+	Attended 9+	16+	Attended 16+	26+	Attended 26+
1 - 3 Weeks	15	0	0%	0	0%	0	0%	0	0%
4 - 8 Weeks	41	32	78%	0	0%	0	0%	0	0%
9 - 15 Weeks	13	8	62%	6	46%	0	0%	0	0%
16 - 25 Weeks	28	14	50%	8	29%	4	14%	0	0%
26 - 52 Weeks	667	448	67%	317	48%	214	32%	107	16%
Grand Total	764	502	67%	331	47%	218	31%	107	16%



## **At-Risk Outcomes**



548
Members with Weight Loss



**4,775** Pounds Lost



2.7%

Average Weight Loss Members began 16+ weeks ago & attended 4+ sessions

3.2% Book of Business

33% with 5%+ Loss



33%
4+ Attended Sessions
with 5%+ Loss
Real Appeal Expectations

**Your Results** 

		Began	16+ Weeks	Ago	Weight Loss		
	All Weeks 1+ Attended	1+	4+	9+	Worghie	-000	
1+ Attended	764	695	462	325			
3%+ Loss	32%	34%	45%	51%			
5%+ Loss	17%	18%	25%	30%			
Total Weight Loss *	3,168	3,042	2,666	1,854	2024	31%	
Avg. Start lbs.	215.6	215.7	214.6	214.3			
Avg. lbs. Loss	4.1	4.4	5.8	5.7			
Avg. % lbs. Loss	1.9%	2.0%	2.7%	2.7%			

At-Risk 5%+

#### Real Appeal Book of Business

			_		
All Weeks	Begar	16+ Weeks	Ago		
1+ Attended	1+	4+	9+	2023	33%
36%	36%	44%	50%	2023	3370
22%	22%	27%	33%		
218.6	218.6	218.1	217.6		
5.6	5.7	7.1	8.2		
2.6%	2.6%	3.2%	3.8%		
	All Weeks 1+ Attended 36% 22% 218.6 5.6	All Weeks 1+ Attended 1+  36% 22% 22% 218.6 5.6 5.7	All Weeks 1+ Attended 1+ 4+  36% 22% 22% 22% 218.6 218.6 5.6 5.7 7.1	All Weeks 1+ Attended 1+ 4+ 9+  36% 36% 44% 50% 22% 22% 22% 27% 33% 218.6 218.6 218.6 5.6 5.7 7.1 8.2	All Weeks 1+ Attended 1+ 4+ 9+ 2023  36% 36% 44% 50% 22% 27% 33% 218.6 218.6 218.1 217.6 5.6 5.7 7.1 8.2

<sup>\*</sup> Note: Outcomes in above charts include members who may have weight loss, weight gain, or remain unchanged.



## **Enrollee Characteristics & Outcomes**

#### **BMI**

** 23-24.9	25-29.9	>=30
97	403	905
7%	29%	64%

#### **Medical Need**

At-Risk	Not At-Risk
1,194	211
85%	15%

#### Gender

Female	Male
1,174	231
84%	16%

#### **Plan Member Type**

Employee	Spouse/Other
1,336	69
95%	5%

#### Age Range

18-29	30-39	40-49	50-64	65-69	70+
82	324	387	544	53	15
6%	23%	28%	39%	4%	1%

<sup>\*\*</sup>On occasion individuals with a BMI <23 will be included in this category.



#### **Attendance & Weight Loss**

		% 4+	5%+ Loss
>=30	Female	65.0%	16.7%
	Male	63.1%	14.3%
25-29.9	Female	64.4%	16.8%
	Male	59.2%	20.4%
** 23-24.9	Female	49.0%	15.7%
	Male	50.0%	0.0%

## **Book of Business Attendance & Weight Loss**

		% 4+	5%+ Loss
>=30	Female	75.0%	22.5%
	Male	70.9%	25.1%
25-29.9	Female	68.2%	19.1%
	Male	60.5%	18.3%
** 23-24.9	Female	48.1%	15.1%
	Male	39.8%	11.1%

## **Member Satisfaction**



Member Satisfaction Rating

4.82

**Book of Business 4.82** 

## Average Rating On a Scale 1-5 (with 5 being the Highest)



**Total Ratings**Classroom Experience

3,475



## **Registration & Enrollment**

## Relationship

	Relationship	Grand Total	2023	2024
Registered	Employee	1,380	1,099	281
	Spouse/Other	73	67	6
Disqualified	Employee	44	37	7
	Spouse/Other	4	4	0
Enrolled	Employee	1,336	1,062	274
	Spouse/Other	69	63	6
At-Risk	Employee	1,136	896	240
	Spouse/Other	58	54	4
Not At-Risk	Employee	200	166	34
	Spouse/Other	11	9	2
Re-Enrolled	Employee	9	0	9
	Spouse/Other	0	0	0

#### **Month**

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	Total	PRIOR	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Registered	1,453	1,027	37	48	33	21	72	30	15	18	38	12	67	35
Disqualified	48	37	2	1	0	1	2	1	0	1	2	0	0	1
Enrolled	1,405	990	35	47	33	20	70	29	15	17	36	12	67	34
At-Risk	1,194	834	31	39	28	18	62	24	13	17	27	10	58	33
Not At-Risk	211	156	4	8	5	2	8	5	2	0	9	2	9	1
Re-Enrolled	9	0	0	0	0	0	0	0	0	0	0	0	6	3





## **Appendix**

Measure	Definition		
Completed Registration	Based on valid insurance the member is eligible for the program.  Member can be counted 1+ times in this section if they re-enroll.		
At-Risk	Member medically qualified to participate in the program.		
At-Risk Weight Loss	Members medically qualified to participate in the program and have tracked weight loss.		
At-Risk Engagement & Attendance	Members who medically qualify to participate.  % Engaged attended ≥ 1 session  % Engaged attended 4+ sessions  % Engaged attended 9+ sessions		
Disqualified	Medically excluded or found ineligible.		
Enrolled	Member has been identified to participate in the At-Risk or Not At-Risk program and has selected a class to participate in.		
Engaged	Attended 1+ sessions		
Active	Member in program for ≤ 52 weeks and has participated in the past 6 weeks		
Average Pounds Start	Average weight when enrolled		
At-Risk Measurements			
Total Pounds Lost	At-Risk members with weight loss		
3%+ Loss	At-Risk members who lost ≥ 3%		

#### Outcomes

Average Pounds Lost

5%+ Loss

All	At-Risk participants regardless of class participation or length in program		
1+	Members attended 1+ sessions		
4+ Attended 16+ Weeks	At-Risk participants 4+ class participations, in program 16+ weeks		

At-Risk members average pounds lost (Total At-Risk Pounds Lost) / (At-Risk Members)

At-Risk members who lost  $\geq 5\%$ 

