



## Executive Summary

Metrics	Jul-24	Aug-24	Sep-24	Average
Enrollment	50,823	50,926	51,188	50,979

		Inpatient All - LTACH, AIR, SNF, and OOA					
Month	Jul-24	Aug-24	Sep-24	Total	Average		
Total Discharges	147	161	163	471	157		
Total Discharges LOS	958	810	751	2,519	840		
Average LOS	6.5	5.0	4.6	5.3	5.3		

#### Out of Area, Hopital Rehabilitation and Skilled Nursing are excluded from this calculation.

		Inpatient Hospital Acute Only					
Month	Jul-24	Aug-24	Sep-24	Total	Average		
Total Discharges	104	123	127	354	118		
Total Discharges LOS	671	460	586	1,717	572		
Average LOS	6.5	3.7	4.6	4.9	4.9		

		Beddays by Facility Type				
Metrics		Beddays				
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	765	460	633	1,858	619	
Hospital Rehabilitation	11	53	70	134	45	
Skilled Nursing	29	121	23	173	58	
Out of Area	248	242	126	616	205	

Metrics		Beddays per K					
Facility Type	Jul-24	Aug-24	Sep-24	Total			
Hospital	180.6	108.4	148.4	145.8			
Hospital Rehabilitation	2.6	12.5	16.4	10.5			
Skilled Nursing	6.8	28.5	5.4	13.6			
Out of Area	58.6	57.0	29.5	48.3			

	its by Facility T	уре			
Metrics		Admits			
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	113	115	133	361	120
Hospital Rehabilitation	1	5	3	9	3
Skilled Nursing	2	5	1	8	3
Out of Area	40	31	24	95	32

Metrics	Admits per K				
Facility Type	Jul-24	Aug-24	Sep-24	Total	
Hospital	26.7	27.1	31.2	28.3	
Hospital Rehabilitation	0.2	1.2	0.7	0.7	



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2024 Performance Review



Metrics	Admits per K					
Facility Type	Jul-24	Aug-24	Sep-24	Total		
Skilled Nursing	0.5	1.2	0.2	0.6		
Out of Area	9.4	7.3	5.6	7.5		

		Readmits by Facility Type					
Metrics		Readmits					
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average		
Hospital	6	8	6	20	7		
Hospital Rehabilitation	0	1	0	1	0		
Skilled Nursing	0	0	0	0	0		
All Other	2	0	0	2	1		

		Av	erage Length o	of Stay by Facil	ity	
Facility Type	Metrics		Averag	e LOS		
	Facility Name	Jul-24	Aug-24	Sep-24	Total	
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1.9	4.7	2.7	3.3	
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	10.7	2.3	4.8	6.4	
	HENDERSON HOSPITAL	27.0	2.0	3.6	7.1	
	MOUNTAIN VIEW HOSPITAL	7.4	3.7	7.3	6.3	
	NORTH VISTA HOSPITAL	1.0	0.0	4.0	2.0	
	RENOWN REGIONAL MEDICAL CENTER	4.0	3.9	4.9	4.3	
	SOUTHERN HILLS HOSPITAL	17.6	1.3	2.0	8.1	
	SPRING VALLEY HOSPITAL	3.0	4.3	2.4	3.1	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	8.0	2.7	4.0	4.0	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	4.8	3.4	3.3	3.9	
	SUMMERLIN HOSPITAL MEDICAL CTR	4.6	4.8	12.3	8.1	
	SUNRISE HOSPITAL	8.4	3.1	3.0	4.6	
	UNIVERSITY MEDICAL CENTER SO NV	4.0	3.5	3.7	3.7	
	VALLEY HOSPITAL MEDICAL CTR	4.7	9.7	3.0	5.3	
	Total	6.5	3.7	4.6	4.9	
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0.0	0.0	0.0	13.0	
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	5.5	0.0	5.0	5.3	
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0.0	0.0	5.5	11.0	
	KINDRED HOSPITAL W SAHARA	0.0	0.0	0.0	0.0	
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0.0	7.3	0.0	7.3	
	Total	5.5	10.6	4.0	7.3	
Skilled Nursing	ADVANCED HEALTHCARE OF LAS VEGAS	0.0	0.0	0.0	13.0	
	HARMON HOSPITAL	0.0	0.0	0.0	29.0	





		Average Length of Stay by Facility				
Facility Type	Metrics		Averag	je LOS		
	Facility Name	Jul-24	Aug-24	Sep-24	Total	
Skilled Nursing	SAGE CREEK POST ACUTE	0.0	0.0	0.0	47.0	
	SANDSTONE SPRING VALLEY LLC	2.5	0.0	0.0	26.0	
	TRELLIS CENTENNIAL	0.0	0.0	0.0	4.0	
	WELBROOK CENTENNIAL HILLS	0.0	0.0	0.0	24.0	
	Total	9.7	121.0	5.8	21.6	
Out of Area	Out of Area	6.5	5.5	4.5	5.6	
	Total	6.5	5.5	4.5	5.6	

			Be	ddays by Facil	ity	
Facility Type	Metrics		Beddays			
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	23	70	24	117	39
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	75	9	38	122	41
	HENDERSON HOSPITAL	81	10	36	127	42
	MOUNTAIN VIEW HOSPITAL	59	22	52	133	44
	NORTH VISTA HOSPITAL	2	0	4	6	3
	RENOWN REGIONAL MEDICAL CENTER	136	189	196	521	174
	SOUTHERN HILLS HOSPITAL	217	12	2	231	77
	SPRING VALLEY HOSPITAL	3	13	58	74	25
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	8	8	8	24	8
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	57	31	43	131	44
	SUMMERLIN HOSPITAL MEDICAL CTR	23	24	98	145	48
	SUNRISE HOSPITAL	59	22	33	114	38
	UNIVERSITY MEDICAL CENTER SO NV	8	21	26	55	18
	VALLEY HOSPITAL MEDICAL CTR	14	29	15	58	19
	Total	765	460	633	1,858	C
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	13	0	13	1:
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	11	0	5	16	٤
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0	11	11	22	11
	KINDRED HOSPITAL W SAHARA	0	0	54	54	54
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0	29	0	29	29
	Total	11	53	70	134	C
Skilled Nursing	ADVANCED HEALTHCARE OF LAS VEGAS	0	13	0	13	13
	HARMON HOSPITAL	0	29	0	29	29
	SAGE CREEK POST ACUTE	24	0	23	47	24
	SANDSTONE SPRING VALLEY LLC	5	47	0	52	26





			Be				
Facility Type	Metrics		Beddays				
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average	
Skilled Nursing	TRELLIS CENTENNIAL	0	8	0	8	8	
	WELBROOK CENTENNIAL HILLS	0	24	0	24	24	
	Total	29	121	23	173	0	
Out of Area	Out of Area	248	242	126	616	205	
	Total	248	242	126	616	0	

			Ac	dmits by Facilit	у	
Facility Type	Metrics			Admits		
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	11	15	9	35	12
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	6	3	9	18	6
	HENDERSON HOSPITAL	5	4	10	19	6
	MOUNTAIN VIEW HOSPITAL	9	5	7	21	7
	NORTH VISTA HOSPITAL	2	0	1	3	2
	RENOWN REGIONAL MEDICAL CENTER	35	46	44	125	42
	SOUTHERN HILLS HOSPITAL	10	6	1	17	6
	SPRING VALLEY HOSPITAL	1	3	6	10	3
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2	2	2	6	2
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	12	8	15	35	12
	SUMMERLIN HOSPITAL MEDICAL CTR	5	6	9	20	7
	SUNRISE HOSPITAL	9	6	11	26	9
	UNIVERSITY MEDICAL CENTER SO NV	3	6	6	15	5
	VALLEY HOSPITAL MEDICAL CTR	3	5	3	11	4
	Total	113	115	133	361	0
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	1	0	1	1
	ENCOMPASS HEALTH HOSPITAL OF HENDERSON	1	0	1	2	1
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	0	1	1	2	1
	KINDRED HOSPITAL W SAHARA	0	0	1	1	1
	PAM SPECIALTY HOSPITAL OF LAS VEGAS	0	3	0	3	3
	Total	1	5	3	9	0
Skilled Nursing	ADVANCED HEALTHCARE OF LAS VEGAS	0	1	0	1	1
	HARMON HOSPITAL	0	1	0	1	1
	SAGE CREEK POST ACUTE	1	0	1	2	1
	SANDSTONE SPRING VALLEY LLC	1	1	0	2	1
	TRELLIS CENTENNIAL	0	1	0	1	0





		Admits by Facility						
Facility Type	Metrics			Admits				
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average		
Skilled Nursing	WELBROOK CENTENNIAL HILLS	0	1	0	1	1		
	Total	2	5	1	8	0		
Out of Area	Out of Area	40	31	24	95	32		
	Total	40	31	24	95	0		

			Rea	admits by Facil	ity		
Facility Type	Metrics	Readmits					
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0	1	0	1	0	
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0	0	0	0	0	
	HENDERSON HOSPITAL	0	0	2	2	1	
	MOUNTAIN VIEW HOSPITAL	0	0	1	1	0	
	NORTH VISTA HOSPITAL	0	0	0	0	0	
	RENOWN REGIONAL MEDICAL CENTER	3	1	1	5	2	
	SOUTHERN HILLS HOSPITAL	1	2	0	3	1	
	SPRING VALLEY HOSPITAL	0	0	0	0	0	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0	0	1	1	0	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0	1	1	2	1	
	SUMMERLIN HOSPITAL MEDICAL CTR	2	1	0	3	1	
	SUNRISE HOSPITAL	0	1	0	1	0	
	UNIVERSITY MEDICAL CENTER SO NV	0	1	0	1	0	
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	
	Total	6	8	6	20	0	
Out of Area	Out of Area	2	0	0	2	1	
	Total	2	0	0	2	0	

			Rea	dmits by Facil	lity		
Facility Type	Metrics	Readmit Rate					
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0%	6.7%	0.0%	2.9%	2.9%	
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	0.0%	
	HENDERSON HOSPITAL	0.0%	0.0%	20.0%	10.5%	10.5%	
	MOUNTAIN VIEW HOSPITAL	0.0%	0.0%	14.3%	4.8%	4.8%	
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	RENOWN REGIONAL MEDICAL CENTER	8.6%	2.2%	2.3%	4.0%	4.0%	
	SOUTHERN HILLS HOSPITAL	10.0%	33.3%	0.0%	17.6%	17.6%	
	SPRING VALLEY HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	



# SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2024 Performance Review



			Rea	dmits by Facil	ity		
Facility Type	Metrics	Readmit Rate					
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0.0%	0.0%	50.0%	16.7%	16.7%	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0.0%	12.5%	6.7%	5.7%	5.7%	
	SUMMERLIN HOSPITAL MEDICAL CTR	40.0%	16.7%	0.0%	15.0%	15.0%	
	SUNRISE HOSPITAL	0.0%	16.7%	0.0%	3.8%	3.8%	
	UNIVERSITY MEDICAL CENTER SO NV	0.0%	16.7%	0.0%	6.7%	6.7%	
	VALLEY HOSPITAL MEDICAL CTR	0.0%	0.0%	0.0%	0.0%	0.0%	
	Total	5.3%	7.0%	4.5%	5.5%	0.0%	
Out of Area	Out of Area	5.0%	0.0%	0.0%	2.1%	2.1%	
	Total	5.0%	0.0%	0.0%	2.1%	0.0%	





**Utilization Summary** 

	Outpatient Case Management					
Month	Jul-24	Aug-24	Sep-24	YTD	Average	
New Cases	233	221	224	678	226	
Accepted	157	133	138	428	143	
Acceptance Rate	67.4%	60.2%	61.6%	63.1%	63.1%	
Average Duration (closed only)	7.1	7.9	5.3	6.8	6.8	

		Inpatie	nt Case Manag	gement	
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Open End of Month	33	32	24	89	30
Cases opened in the month	156	156	161	473	158
Cases closed in the month	147	161	163	471	157
Denied Days	10	9	22	41	14
Average LOS	6.5	5.0	4.6	5.3	5.3
NICU Open at End of Month	4	2	1	7	2
NICU Cases opened in the month	7	3	8	18	6
NICU Cases closed in the month	2	4	7	13	4
NICU Average Legth of Stay	121.0	12.5	8.4	27.0	27.0

		ļ	Authorizations		
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Total services reviewed	3,902	4,248	3,778	11,928	3,976
Services Approved	3,750	4,081	3,663	11,494	3,831
Approval Rate	96.1%	96.1%	97.0%	96.4%	96.4%
Services Denied	152	167	115	434	145
Denied Charges	\$60,356	\$97,199	\$57,958	\$215,513	\$71,838
Denial Rate	4%	4%	3%	4%	4%

	Denial Reason					
Month	Jul-24	Aug-24	Sep-24	YTD	Average	
	<u> </u>					
Denial Reason	Denied	Denied	Denied	Denied	Denied	





**Utilization Summary** 

		Tu	ırn Around Tir	ne	
Month	Jul-24	Aug-24	Sep-24	YTD	Average
2 or fewer days	958	1,094	871	2,923	974
2 or fewer Pct	64.9%	65.3%	58.1%	62.9%	62.9%
5 or fewer days	1,067	1,221	986	3,274	1,091
5 or fewer Pct	72.2%	72.9%	65.8%	70.4%	70.4%
15 or fewer Days	1,458	1,635	1,478	4,571	1,524
15 or fewer Pct	98.7%	97.6%	98.7%	98.3%	98.3%
Over 15 days	19	40	20	79	26
Over 15 days Pct	1.3%	2.4%	1.3%	1.7%	1.7%

Turn around time is the number of days between the case open date and case close date.

			Stat		
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Stat Request	905	967	890	2,762	921

			Appeals		
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Appeals 1st Level	8	6	7	21.00	7.00
Appeals 2nd Level	0	0	0	0.00	0.00
Appeals 3rd Level	0	0	0	0.00	0.00
Appeals Overturned	1	0	1	2.00	0.67
Appeals Upheld	2	11	3	16.00	5.33



PCP

Poison Center

Urgent Care

Self-Care/Home Care

#### 2024 Performance Review



#### **Utilization Summary**

	Retro Reviews				
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Retros	25	10	15	50	17
		Telep	hone Advise I	Nurse	
Metrics					
Outcome description	Jul-24	Aug-24	Sep-24	YTD	Average
Call 911	1	3	2	6	2
ER	7	7	8	22	7
Information or Advice Only	4	1	0	5	3





# **Bedday Summary**

## Acute only

NOTE: Per K formula: Actual number / membership \* 12,000

Month	Jul-24	Aug-24	Sep-24	YTD
Membership	50,823	50,926	51,188	50,979
Beddays per K	227.1	154.8	185.0	188.9
Admits per K	35.4	34.9	37.0	35.8
Average LOS	6.2	4.2	4.4	4.9
Readmits per K	1.9	2.1	1.4	1.8
Readmit Rate	5.3%	6.1%	3.8%	5.0%

#### SHO

Month	Jul-24	Aug-24	Sep-24	YTD
Beddays per K	194.3	196.6	164.2	185.0
Admits per K	37.8	37.1	33.5	36.1
Average LOS	5.0	4.9	4.5	4.8
Readmits per K	3.4	2.5	1.2	2.4
Readmit Rate	9.0%	6.8%	3.5%	6.6%

# SHL PPO

Jul-24	Aug-24	Sep-24	YTD
146.0	156.0	159.5	153.8
37.4	42.0	45.1	41.5
5.1	4.0	4.2	4.4
4.3	6.3	3.9	4.8
11.4%	15.1%	8.5%	11.6%
	146.0 37.4 5.1 4.3	146.0   156.0     37.4   42.0     5.1   4.0     4.3   6.3	146.0   156.0   159.5     37.4   42.0   45.1     5.1   4.0   4.2     4.3   6.3   3.9

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.





Metrics	Jul-24	Aug-24	Sep-24	Average
Enrollment	50,823	50,926	51,188	50,979

		Inpatient All - Acute, RTC, and OOA				
Month	Jul-24	Aug-24	Sep-24	Total	Average	
Total Discharges	13	21	22	56	19	
Total Discharges LOS	106	149	101	356	119	
Average LOS	8.2	7.1	4.6	6.4	6.4	

		Beddays by Facility Type			
Metrics		Beddays			
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	33	70	69	172	57
RTC	1	70	9	80	27
Out of Area	73	58	23	154	51

Metrics		Beddays per K			
Facility Type	Jul-24	Aug-24	Sep-24	Total	
Hospital	7.8	16.5	16.2	13.5	
RTC	0.2	16.5	2.1	6.3	
Out of Area	17.2	13.7	5.4	12.1	

		Admits by Facility Type				
Metrics		Admits				
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	6	14	17	37	12	
RTC	1	2	2	5	2	
Out of Area	7	6	3	16	5	

Metrics		Admits per K			
Facility Type	Jul-24	Aug-24	Sep-24	Total	
Hospital	1.4	3.3	4.0	2.9	
RTC	0.2	0.5	0.5	0.4	
Out of Area	1.7	1.4	0.7	1.3	

		Readmits by Facility Type				
Metrics		Readmits				
Facility Type	Jul-24	Aug-24	Sep-24	Total	Average	
Hospital	1	1	1	3	1	
RTC	0	0	0	0	0	
Out of Area	1	0	0	1	0	





## Executive Summary (Behavioral Health)

		Average Length of Stay by Facility					
Facility Type	Metrics		Averag	e LOS			
	Facility Name	Jul-24	Aug-24	Sep-24	Total		
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0	10.0	3.7	6.2		
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0	0.0	6.0	6.0		
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	2.0	3.0	2.5	2.4		
	DESERT WINDS HOSPITAL	0.0	0.0	0.0	13.0		
	NORTH VISTA HOSPITAL	6.0	0.0	0.0	6.0		
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	3.0	4.5	4.0	4.0		
	SEVEN HILLS HOSPITAL INC	4.0	3.0	5.0	4.3		
	SOUTHERN HILLS HOSPITAL	0.0	4.0	0.0	4.0		
	SPRING MOUNTAIN SAHARA	0.0	7.0	0.0	7.0		
	SPRING MOUNTAIN TREATMENT CENTER	0.0	11.0	2.3	3.3		
	Total	4.7	5.4	3.6	4.4		
RTC	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0	0.0	1.0	1.0		
	DESERT HOPE CENTER	0.0	0.0	0.0	0.0		
	DESERT WINDS HOSPITAL	0.0	21.0	0.0	21.0		
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0	0.0	0.0	0.0		
	WILLOW SPRINGS LLC	0.0	0.0	0.0	0.0		
	Total	0.0	21.0	9.0	15.0		
Out of Area	Out of Area	12.2	8.3	11.5	10.3		
	Total	12.2	8.3	11.5	10.3		

	Beddays by Facility					
Metrics	Beddays					
Facility Name	Jul-24	Aug-24	Sep-24	Total	Average	
CARSON TAHOE REGIONAL MEDICAL CENTER	0	20	11	31	16	
CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	6	6	6	
DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	4	3	5	12	4	
DESERT WINDS HOSPITAL	13	0	0	13	13	
NORTH VISTA HOSPITAL	6	0	0	6	6	
RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	6	18	28	52	17	
SEVEN HILLS HOSPITAL INC	4	3	10	17	6	
SOUTHERN HILLS HOSPITAL	0	8	0	8	8	
SPRING MOUNTAIN SAHARA	0	7	0	7	7	
SPRING MOUNTAIN TREATMENT CENTER	0	11	9	20	10	
Total	33	70	69	172	0	
-	Facility Name   CARSON TAHOE REGIONAL MEDICAL CENTER   CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER   DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC   DESERT WINDS HOSPITAL   NORTH VISTA HOSPITAL   NORTH VISTA HOSPITAL   RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC   SEVEN HILLS HOSPITAL INC   SOUTHERN HILLS HOSPITAL   SPRING MOUNTAIN SAHARA   SPRING MOUNTAIN TREATMENT CENTER	Facility NameJul-24CARSON TAHOE REGIONAL MEDICAL CENTER0CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER0DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC4DESERT WINDS HOSPITAL13NORTH VISTA HOSPITAL6RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC6SEVEN HILLS HOSPITAL INC4SOUTHERN HILLS HOSPITAL0SPRING MOUNTAIN SAHARA0SPRING MOUNTAIN TREATMENT CENTER0	MetricsFacility NameJul-24Aug-24CARSON TAHOE REGIONAL MEDICAL CENTER020CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER00DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC43DESERT VINDS HOSPITAL130NORTH VISTA HOSPITAL60RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC618SEVEN HILLS HOSPITAL INC43SOUTHERN HILLS HOSPITAL08SPRING MOUNTAIN SAHARA07SPRING MOUNTAIN TREATMENT CENTER011	MetricsBeddaysFacility NameJul-24Aug-24Sep-24CARSON TAHOE REGIONAL MEDICAL CENTER02011CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER006DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC435DESERT VINDS HOSPITAL1300NORTH VISTA HOSPITAL600RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC61828SEVEN HILLS HOSPITAL INC4310SOUTHERN HILLS HOSPITAL080SPRING MOUNTAIN SAHARA070SPRING MOUNTAIN TREATMENT CENTER0119	MetricsBeddaysFacility NameJul-24Aug-24Sep-24TotalCARSON TAHOE REGIONAL MEDICAL CENTER0201131CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER0066DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC43512DESERT WINDS HOSPITAL130013NORTH VISTA HOSPITAL606RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC61828SEVEN HILLS HOSPITAL INC431017SOUTHERN HILLS HOSPITAL0808SPRING MOUNTAIN SAHARA0707SPRING MOUNTAIN TREATMENT CENTER011920	

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			Be	ddays by Facili	ity	
Facility Type	Metrics	Beddays				
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
RTC	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	1	1	1
	DESERT HOPE CENTER	0	0	8	8	8
	DESERT WINDS HOSPITAL	0	21	0	21	2
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	1	0	0	1	
	WILLOW SPRINGS LLC	0	49	0	49	49
	Total	1	70	9	80	
Out of Area	Out of Area	73	58	23	154	5
	Total	73	58	23	154	(

			Ac	dmits by Facilit	y	
Facility Type BHO	Metrics			Admits		
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0	3	2	5	3
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	1	1	1
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	1	1	2	4	1
	DESERT WINDS HOSPITAL	1	0	0	1	1
	NORTH VISTA HOSPITAL	1	0	0	1	1
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	2	4	7	13	4
	SEVEN HILLS HOSPITAL INC	1	1	2	4	1
	SOUTHERN HILLS HOSPITAL	0	2	0	2	2
	SPRING MOUNTAIN SAHARA	0	1	0	1	1
	SPRING MOUNTAIN TREATMENT CENTER	0	2	3	5	2
	Total	6	14	17	37	0
RTC	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	1	1	1
	DESERT HOPE CENTER	0	0	1	1	1
	DESERT WINDS HOSPITAL	0	1	0	1	1
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	1	0	0	1	1
	WILLOW SPRINGS LLC	0	1	0	1	1
	Total	1	2	2	5	0
Out of Area	Out of Area	7	6	3	16	5
	Total	7	6	3	16	0





			Rea	admits by Facil	lity	
Facility Type BHO	Metrics			Readmits		
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0	0	1	1	1
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	0	0	0
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	1	0	1	0
	DESERT WINDS HOSPITAL	0	0	0	0	0
	NORTH VISTA HOSPITAL	0	0	0	0	0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	1	0	0	1	0
	SEVEN HILLS HOSPITAL INC	0	0	0	0	0
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0
	SPRING MOUNTAIN SAHARA	0	0	0	0	0
	SPRING MOUNTAIN TREATMENT CENTER	0	0	0	0	0
	Total	1	1	1	3	0
RTC	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	0	0	0
	DESERT HOPE CENTER	0	0	0	0	0
	DESERT WINDS HOSPITAL	0	0	0	0	0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	0	0	0	C
	WILLOW SPRINGS LLC	0	0	0	0	0
	Total	0	0	0	0	0
Out of Area	Out of Area	1	0	0	1	0
	Total	1	0	0	1	C

		Readmits by Facility Readmit Rate				
Facility Type BHO	Metrics					
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0%	0.0%	50.0%	20.0%	20.0%
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0%	100.0%	0.0%	25.0%	25.0%
	DESERT WINDS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	50.0%	0.0%	0.0%	7.7%	7.7%
	SEVEN HILLS HOSPITAL INC	0.0%	0.0%	0.0%	0.0%	0.0%
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	SPRING MOUNTAIN SAHARA	0.0%	0.0%	0.0%	0.0%	0.0%
	SPRING MOUNTAIN TREATMENT CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	Total	16.7%	7.1%	5.9%	8.1%	0.0%



# SHO-PUBLIC EMPLOYEES BENEFIT PROGRAM

2024 Performance Review



			Rea	dmits by Facili	ity	
Facility Type BHO	Metrics	Readmit Rate				
	Facility Name	Jul-24	Aug-24	Sep-24	Total	Average
RTC	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT HOPE CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT WINDS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0%	0.0%	0.0%	0.0%	0.0%
	WILLOW SPRINGS LLC	0.0%	0.0%	0.0%	0.0%	0.0%
	Total	0.0%	0.0%	0.0%	0.0%	0.0%
Out of Area	Out of Area	14.3%	0.0%	0.0%	6.3%	6.3%
	Total	14.3%	0.0%	0.0%	6.3%	0.0%





## Utilization Summary (Behavioral Health)

	Inpatient Case Management						
Month	Jul-24	Aug-24	Sep-24	YTD	Average		
Open End of Month	3	5	4	12	4		
Cases opened in the month	14	22	22	58	19		
Cases closed in the month	13	21	22	56	19		
Denied Days	1	24	19	44	15		
Average LOS	8.2	7.1	4.6	6.4	6.4		

	Authorizations						
Month	Jul-24	Aug-24	Sep-24	YTD	Average		
Total services reviewed	26	45	34	105	35		
Services Approved	26	44	34	104	35		
Approval Rate	100.0%	97.8%	100.0%	99.0%	99.0%		
Services Denied	0	1	0	1	0		
Denied Charges	\$0	\$0	\$0	\$0	\$0		
Denial Rate	0%	2%	0%	1%	1%		

		Denial Reason						
Month	Aug-24	YTD	Average					
Denial Reason	Denied	Denied	Denied					





## Utilization Summary (Behavioral Health)

			Stat		
Month	Jul-24	Aug-24	Sep-24	YTD	Average
Stat Request	0	0	0	0	0

	Appeals						
Month	Jul-24	Aug-24	Sep-24	YTD	Average		
Appeals 1st Level	8	6	7	21.00	7.00		
Appeals 2nd Level	0	0	0	0.00	0.00		
Appeals 3rd Level	0	0	0	0.00	0.00		
Appeals Overturned	1	0	1	2.00	0.67		
Appeals Upheld	2	11	3	16.00	5.33		





Utilization Summary (Behavioral Health)

		Retro Reviews					
Month	Jul-24	Aug-24	Sep-24	YTD	Average		
Retros	0	0	0	0	0		





# SIERRA HEALTH-CARE OPTIONS, INC.<sup>™</sup>

# **Bedday Summary (Behavioral Health)**

# Acute only

NOTE: Per K formula: Actual number / membership \* 12,000

Month	Jul-24	Aug-24	Sep-24	YTD
Membership	50,823	50,926	51,188	50,979
Beddays per K	13.2	21.0	16.2	16.8
Admits per K	2.6	4.2	4.0	3.6
Average LOS	5.1	4.9	3.6	4.5
Readmits per K	0.5	0.2	0.2	0.3
Readmit Rate	18.2%	5.6%	5.9%	8.7%

#### SHO

Month	Jul-24	Aug-24	Sep-24	YTD
Beddays per K	10.9	12.9	11.3	11.7
Admits per K	2.5	3.1	2.8	2.8
Average LOS	4.0	4.1	4.0	4.0
Readmits per K	0.2	0.3	0.1	0.2
Readmit Rate	9.8%	9.7%	5.3%	8.2%

This report excludes: Place of service 55 & 56 (RTCs)