

2024 Performance Review



Executive Summary

Metrics	Oct-24	Nov-24	Dec-24	Average
Enrollment	51,528	51,785	51,916	51,743

		Inpatient All - LTACH, AIR, SNF, and OOA					
Month	Oct-24	Nov-24	Dec-24	Total	Average		
Total Discharges	156	158	163	477	159		
Total Discharges LOS	747	722	729	2,198	733		
Average LOS	4.8	4.6	4.5	4.6	4.6		

Out of Area, Hopital Rehabilitation and Skilled Nursing are excluded from this calculation.

		Inpatient Hospital Acute Only				
Month	Oct-24	Nov-24	Dec-24	Total	Average	
Total Discharges	132	116	125	373	124	
Total Discharges LOS	590	465	459	1,514	505	
Average LOS	4.5	4.0	3.7	4.1	4.1	

	Beddays by Facility Type				
Metrics	Beddays				
Facility Type	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	592	627	462	1,681	560
Hospital Rehabilitation	16	36	0	52	26
Skilled Nursing	10	16	35	61	20
Out of Area	132	206	308	646	215

Metrics		Beddays per K					
Facility Type	Oct-24	Nov-24	Dec-24	Total			
Hospital	137.9	145.3	106.8	130.0			
Hospital Rehabilitation	3.7	8.3	0.0	4.0			
Skilled Nursing	2.3	3.7	8.1	4.7			
Out of Area	30.7	47.7	71.2	49.9			

		Admits by Facility Type				
Metrics			Admits			
Facility Type	Oct-24	Nov-24	Dec-24	Total	Average	
Hospital	130	113	123	366	122	
Hospital Rehabilitation	2	2	0	4	1	
Skilled Nursing	1	1	2	4	1	
Out of Area	28	39	37	104	35	

Metrics	Admits per K				
Facility Type	Oct-24	Nov-24	Dec-24	Total	
Hospital	30.3	26.2	28.4	28.3	
Hospital Rehabilitation	0.5	0.5	0.0	0.3	







Metrics		Admits per K				
Facility Type	Oct-24	Nov-24	Dec-24	Total		
Skilled Nursing	0.2	0.2	0.5	0.3		
Out of Area	6.5	9.0	8.6	8.0		

		Readmits by Facility Type					
Metrics		Readmits					
Facility Type	Oct-24	Nov-24	Dec-24	Total	Average		
Hospital	6	7	6	19	6		
Hospital Rehabilitation	0	0	0	0	0		
Skilled Nursing	0	0	0	0	0		
All Other	0	2	0	2	1		

		Avo	erage Length c	of Stay by Facili	ity	
Facility Type	Metrics	Average LOS				
	Facility Name	Oct-24	Nov-24	Dec-24	Total	
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0.0	0.0	3.0	3.0	
	CARSON TAHOE REGIONAL MEDICAL CENTER	2.6	7.7	3.5	4.2	
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	2.7	1.5	2.5	2.3	
	HENDERSON HOSPITAL	1.8	6.5	0.7	2.4	
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0.0	5.0	0.0	5.0	
	MOUNTAIN VIEW HOSPITAL	12.3	3.6	5.5	5.8	
	NORTH VISTA HOSPITAL	1.0	1.0	1.0	1.0	
	RENOWN REGIONAL MEDICAL CENTER	4.1	2.7	3.3	3.4	
	SOUTHERN HILLS HOSPITAL	2.9	9.0	3.8	3.9	
	SPRING VALLEY HOSPITAL	3.3	1.7	6.5	3.5	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	13.0	3.5	3.0	5.0	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	2.6	3.6	3.9	3.3	
	SUMMERLIN HOSPITAL MEDICAL CTR	11.7	6.2	2.4	6.2	
	SUNRISE HOSPITAL	8.5	4.4	14.3	8.0	
	UNIVERSITY MEDICAL CENTER SO NV	4.0	4.0	3.0	3.7	
	VALLEY HOSPITAL MEDICAL CTR	5.0	5.0	2.0	3.2	
	Total	4.5	4.0	3.7	4.1	
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0.0	11.0	0.0	11.0	
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	16.0	0.0	0.0	8.0	
	KINDRED HOSPITAL W SAHARA	0.0	0.0	0.0	25.0	
	Total	16.0	18.0	0.0	13.0	
Skilled Nursing	SAGE CREEK POST ACUTE	0.0	0.0	0.0	0.0	
	SANDSTONE SPRING VALLEY LLC	0.0	16.0	12.0	9.3	







		Average Length of Stay by Facility					
Facility Type	Metrics	Average LOS					
	Facility Name	Oct-24	Nov-24	Dec-24	Total		
Skilled Nursing	WELBROOK CENTENNIAL HILLS	10.0	0.0	23.0	16.5		
	Total	3.3	16.0	17.5	10.2		
Out of Area	Out of Area	6.6	5.3	6.7	6.1		
	Total	6.6	5.3	6.7	6.1		

			Ве	ddays by Facil	ity	
Facility Type	Metrics			Beddays		
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0	0	3	3	3
	CARSON TAHOE REGIONAL MEDICAL CENTER	52	100	66	218	73
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	32	9	10	51	17
	HENDERSON HOSPITAL	9	13	2	24	8
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0	5	0	5	5
	MOUNTAIN VIEW HOSPITAL	37	29	44	110	37
	NORTH VISTA HOSPITAL	1	2	1	4	1
	RENOWN REGIONAL MEDICAL CENTER	199	275	171	645	215
	SOUTHERN HILLS HOSPITAL	26	18	15	59	20
	SPRING VALLEY HOSPITAL	10	5	13	28	9
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	13	14	3	30	10
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	23	29	31	83	28
	SUMMERLIN HOSPITAL MEDICAL CTR	105	68	31	204	68
	SUNRISE HOSPITAL	68	35	57	160	53
	UNIVERSITY MEDICAL CENTER SO NV	12	20	9	41	14
	VALLEY HOSPITAL MEDICAL CTR	5	5	6	16	5
	Total	592	627	462	1,681	0
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	11	0	11	11
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	16	0	0	16	16
	KINDRED HOSPITAL W SAHARA	0	25	0	25	25
	Total	16	36	0	52	0
Skilled Nursing	SAGE CREEK POST ACUTE	0	0	0	0	0
	SANDSTONE SPRING VALLEY LLC	0	16	12	28	14
	WELBROOK CENTENNIAL HILLS	10	0	23	33	17
	Total	10	16	35	61	0
Out of Area	Out of Area	132	206	308	646	215
	Total	132	206	308	646	0





			Ac	lmits by Facilit		
Facility Type	Metrics			Admits		
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0	0	1	1	
	CARSON TAHOE REGIONAL MEDICAL CENTER	19	16	15	50	1
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	12	5	4	21	
	HENDERSON HOSPITAL	4	3	2	9	
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0	1	0	1	
	MOUNTAIN VIEW HOSPITAL	4	7	9	20	
	NORTH VISTA HOSPITAL	1	2	1	4	
	RENOWN REGIONAL MEDICAL CENTER	48	39	53	140	4
	SOUTHERN HILLS HOSPITAL	8	2	3	13	
	SPRING VALLEY HOSPITAL	3	2	2	7	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	2	3	1	6	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	7	9	9	25	
	SUMMERLIN HOSPITAL MEDICAL CTR	9	12	11	32	1
	SUNRISE HOSPITAL	9	6	5	20	
	UNIVERSITY MEDICAL CENTER SO NV	3	5	4	12	
	VALLEY HOSPITAL MEDICAL CTR	1	1	3	5	
	Total	130	113	123	366	
Hospital Rehabilitation	ENCOMPASS HEALTH HOSPITAL OF DESERT CANYON	0	1	0	1	
	ENCOMPASS HEALTH REHAB OF LAS VEGAS	2	0	0	2	
	KINDRED HOSPITAL W SAHARA	0	1	0	1	
	Total	2	2	0	4	
Skilled Nursing	SAGE CREEK POST ACUTE	0	0	0	0	
	SANDSTONE SPRING VALLEY LLC	0	1	1	2	
	WELBROOK CENTENNIAL HILLS	1	0	1	2	
	Total	1	1	2	4	
Out of Area	Out of Area	28	39	37	104	3
	Total	28	39	37	104	

			Rea	admits by Facil	lity			
Facility Type	Metrics	Metrics			Readmits			
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average		
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0	0	0	0	0		
	CARSON TAHOE REGIONAL MEDICAL CENTER	3	0	0	3	1		
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0	0	0	0	0		
	HENDERSON HOSPITAL	0	0	0	0	0		







			Rea	admits by Facil	ity		
Facility Type	Metrics	Readmits					
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average	
Hospital	MIKE O CALLAGHAN FEDERAL HOSPITAL	0	0	0	0	0	
	MOUNTAIN VIEW HOSPITAL	0	1	1	2	1	
	NORTH VISTA HOSPITAL	0	0	0	0	0	
	RENOWN REGIONAL MEDICAL CENTER	3	5	3	11	4	
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0	
	SPRING VALLEY HOSPITAL	0	0	0	0	0	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0	0	0	0	0	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0	0	1	1	0	
	SUMMERLIN HOSPITAL MEDICAL CTR	0	1	1	2	1	
	SUNRISE HOSPITAL	0	0	0	0	0	
	UNIVERSITY MEDICAL CENTER SO NV	0	0	0	0	0	
	VALLEY HOSPITAL MEDICAL CTR	0	0	0	0	0	
	Total	6	7	6	19	0	
Out of Area	Out of Area	0	2	0	2	1	
	Total	0	2	0	2	0	

			Rea	dmits by Facil	ity		
Facility Type	Metrics	Readmit Rate					
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average	
Hospital	CARSON TAHOE REGIONAL HEALTHCARE	0.0%	0.0%	0.0%	0.0%	0.0%	
	CARSON TAHOE REGIONAL MEDICAL CENTER	15.8%	0.0%	0.0%	6.0%	6.0%	
	CENTENNIAL HILLS HOSPITAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	0.0%	
	HENDERSON HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	MIKE O CALLAGHAN FEDERAL HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	MOUNTAIN VIEW HOSPITAL	0.0%	14.3%	11.1%	10.0%	10.0%	
	NORTH VISTA HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	RENOWN REGIONAL MEDICAL CENTER	6.3%	12.8%	5.7%	7.9%	7.9%	
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	SPRING VALLEY HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	ST ROSE DOMINICAN HOSPITAL SAN MARTIN CAMPUS	0.0%	0.0%	0.0%	0.0%	0.0%	
	ST ROSE DOMINICAN HOSPITAL SIENA CAMPUS	0.0%	0.0%	11.1%	4.0%	4.0%	
	SUMMERLIN HOSPITAL MEDICAL CTR	0.0%	8.3%	9.1%	6.3%	6.3%	
	SUNRISE HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%	
	UNIVERSITY MEDICAL CENTER SO NV	0.0%	0.0%	0.0%	0.0%	0.0%	
	VALLEY HOSPITAL MEDICAL CTR	0.0%	0.0%	0.0%	0.0%	0.0%	
	Total	4.6%	6.2%	4.9%	5.2%	0.0%	



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			Readmits by Facility					
Facility Type	Metrics	Readmit Rate						
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average		
Out of Area	Out of Area	0.0%	5.1%	0.0%	1.9%	1.9%		
	Total	0.0%	5.1%	0.0%	1.9%	0.0%		



2024 Performance Review



Utilization Summary

	Outpatient Case Management						
Month	Oct-24	Nov-24	Dec-24	YTD	Average		
New Cases	242	216	256	714	238		
Accepted	136	128	160	424	141		
Acceptance Rate	56.2%	59.3%	62.5%	59.4%	59.4%		
Average Duration (closed only)	8.0	6.4	5.9	6.7	6.7		

		Inpatie	nt Case Manag	gement	
Month	Oct-24	Nov-24	Dec-24	YTD	Average
Open End of Month	31	26	26	83	28
Cases opened in the month	161	155	162	478	159
Cases closed in the month	156	158	163	477	159
Denied Days	4	6	9	19	6
Average LOS	4.8	4.6	4.5	4.6	4.6
NICU Open at End of Month	4	0	1	5	2
NICU Cases opened in the month	11	5	5	21	7
NICU Cases closed in the month	11	7	5	23	8
NICU Average Legth of Stay	15.4	1.4	5.6	9.0	9.0

	Authorizations					
Month	Oct-24	Nov-24	Dec-24	YTD	Average	
Total services reviewed	4,263	3,533	3,848	11,644	3,881	
Services Approved	4,123	3,426	3,750	11,299	3,766	
Approval Rate	96.7%	97.0%	97.5%	97.0%	97.0%	
Services Denied	140	107	98	345	115	
Denied Charges	\$91,068	\$31,624	\$41,797	\$164,489	\$54,830	
Denial Rate	3%	3%	3%	3%	3%	

	Denial Reason					
Month	Oct-24	Nov-24	Dec-24	YTD	Average	
Denial Reason	Denied	Denied	Denied	Denied	Denied	
Not medically necessary	140	107	98	345	115	



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Utilization Summary

	Turn Around Time					
Month	Oct-24	Nov-24	Dec-24	YTD	Average	
2 or fewer days	931	881	706	2,518	839	
2 or fewer Pct	56.3%	61.7%	44.9%	54.1%	54.1%	
5 or fewer days	1,137	960	1,010	3,107	1,036	
5 or fewer Pct	68.8%	67.3%	64.3%	66.8%	66.8%	
15 or fewer Days	1,616	1,389	1,518	4,523	1,508	
15 or fewer Pct	97.8%	97.3%	96.6%	97.2%	97.2%	
Over 15 days	37	38	53	128	43	
Over 15 days Pct	2.2%	2.7%	3.4%	2.8%	2.8%	

Turn around time is the number of days between the case open date and case close date.

			Stat		
Month	Oct-24	Nov-24	Dec-24	YTD	Average
Stat Request	996	883	835	2,714	905

			Appeals		
Month	Oct-24	Nov-24	Dec-24	YTD	Average
Appeals 1st Level	0	0	0	0.00	0.00
Appeals 2nd Level	0	0	0	0.00	0.00
Appeals 3rd Level	0	0	0	0.00	0.00
Appeals Overturned	0	0	0	0.00	0.00
Appeals Upheld	0	0	0	0.00	0.00



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Utilization Summary

		Retro Reviews						
Month	Oct-24	Nov-24	Dec-24	YTD	Average			
Retros	3	2	2	7	2			

	Telephone Advise Nurse					
Metrics						
Outcome description	Oct-24	Nov-24	Dec-24	YTD	Average	
Call 911	2	1	3	6	2	
ER	8	3	1	12	4	
Information or Advice Only	5	1	2	8	3	
Other	17	13	16	46	15	
PCP	11	12	6	29	10	
Poison Center	0	0	1	1	1	
Self-Care/Home Care	3	3	3	9	3	
Urgent Care	8	11	16	35	12	



2024 Performance Review



Bedday Summary

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Oct-24	Nov-24	Dec-24	YTD
Membership	51,528	51,785	51,916	51,743
Beddays per K	172.3	184.0	155.1	170.5
Admits per K	37.3	35.2	36.1	36.2
Average LOS	4.8	4.0	4.0	4.3
Readmits per K	1.4	2.1	1.4	1.6
Readmit Rate	3.8%	5.9%	3.8%	4.5%

Month	Oct-24	Nov-24	Dec-24	YTD
Beddays per K	167.0	182.1	198.4	182.5
Admits per K	36.5	35.6	42.1	38.1
Average LOS	4.7	4.7	4.6	4.7
Readmits per K	2.4	2.9	1.4	2.2
Readmit Rate	6.6%	8.0%	3.4%	5.9%

SHI PPO

Oct-24	Nov-24	Dec-24	YTD
146.6	136.0	151.0	144.5
40.4	39.8	42.1	40.8
5.3	4.2	4.4	4.6
4.1	5.0	3.7	4.3
10.2%	12.6%	8.7%	10.5%
	146.6 40.4 5.3 4.1	146.6 136.0 40.4 39.8 5.3 4.2 4.1 5.0	146.6 136.0 151.0 40.4 39.8 42.1 5.3 4.2 4.4 4.1 5.0 3.7

This report includes: Place of service 21 Acute only with a status of "to be discharged" or discharged.



2024 Performance Review



Metrics	Oct-24	Nov-24	Dec-24	Average
Enrollment	51,528	51,785	51,916	51,743

		Inpatient All - Acute, RTC, and OOA				
Month	Oct-24	Nov-24	Dec-24	Total	Average	
Total Discharges	15	16	11	42	14	
Total Discharges LOS	68	110	70	248	83	
Average LOS	4.5	6.9	6.4	5.9	5.9	

		Beddays by Facility Type				
Metrics		Beddays				
Facility Type	Oct-24	Nov-24	Dec-24	Total	Average	
Hospital	40	48	51	139	46	
RTC	0	0	0	0	0	
Out of Area	49	64	31	144	48	

Metrics	Beddays per K			
Facility Type	Oct-24	Total		
Hospital	9.3	11.1	11.8	10.7
RTC	0.0	0.0	0.0	0.0
Out of Area	11.4	14.8	7.2	11.1

		Admits by Facility Type				
Metrics		Admits				
Facility Type	Oct-24	Nov-24	Dec-24	Total	Average	
Hospital	11	13	11	35	12	
RTC	0	0	0	0	0	
Out of Area	7	5	3	15	5	

Metrics	Admits per K			
Facility Type	Oct-24	Nov-24	Dec-24	Total
Hospital	2.6	3.0	2.5	2.7
RTC	0.0	0.0	0.0	0.0
Out of Area	1.6	1.2	0.7	1.2

		Readmits by Facility Type					
Metrics		Readmits					
Facility Type	Oct-24	Oct-24 Nov-24 Dec-24 Total					
Hospital	0	0	0	0	0		
RTC	0	0	0	0	0		
Out of Area	1	0	0	1	0		





		Ave	erage Length o	f Stay by Facili	ity
Facility Type	Metrics				
	Facility Name	Oct-24	Nov-24	Dec-24	Total
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0	3.0	12.0	6.0
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0	0.0	4.0	4.0
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0	4.0	4.0	4.0
	DESERT WINDS HOSPITAL	5.0	0.0	0.0	5.0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	4.0	4.0	3.0	3.6
	SEVEN HILLS HOSPITAL INC	9.0	3.7	5.0	4.5
	SOUTHERN HILLS HOSPITAL	2.5	0.0	0.0	2.5
	SPRING MOUNTAIN SAHARA	3.0	0.0	0.0	3.0
	SPRING MOUNTAIN TREATMENT CENTER	0.0	3.0	5.0	4.0
	Total	4.3	3.6	4.9	4.1
RTC	DESERT HOPE CENTER	0.0	0.0	0.0	0.0
	WILLOW SPRINGS LLC	0.0	0.0	0.0	0.0
	Total	0.0	0.0	0.0	0.0
Out of Area	Out of Area	6.3	21.0	10.3	11.0
	Total	6.3	21.0	10.3	11.0

			Bed	ddays by Facili	ty	
Facility Type	Metrics			Beddays		
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1	6	12	19	6
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	4	4	4
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	5	4	9	5
	DESERT WINDS HOSPITAL	10	0	0	10	10
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	12	12	14	38	13
	SEVEN HILLS HOSPITAL INC	9	22	5	36	12
	SOUTHERN HILLS HOSPITAL	5	0	0	5	5
	SPRING MOUNTAIN SAHARA	3	0	0	3	3
	SPRING MOUNTAIN TREATMENT CENTER	0	3	12	15	8
	Total	40	48	51	139	0
RTC	DESERT HOPE CENTER	0	0	0	0	0
	WILLOW SPRINGS LLC	0	0	0	0	0
	Total	0	0	0	0	0
Out of Area	Out of Area	49	64	31	144	48
	Total	49	64	31	144	0





			Ac	lmits by Facilit	у	
Facility Type BHO	Metrics					
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	1	2	1	4	1
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	1	1	1
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	2	2	4	2
	DESERT WINDS HOSPITAL	2	0	0	2	2
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	3	3	4	10	3
	SEVEN HILLS HOSPITAL INC	2	5	1	8	3
	SOUTHERN HILLS HOSPITAL	2	0	0	2	2
	SPRING MOUNTAIN SAHARA	1	0	0	1	1
	SPRING MOUNTAIN TREATMENT CENTER	0	1	2	3	2
	Total	11	13	11	35	0
RTC	DESERT HOPE CENTER	0	0	0	0	0
	WILLOW SPRINGS LLC	0	0	0	0	0
	Total	0	0	0	0	0
Out of Area	Out of Area	7	5	3	15	5
	Total	7	5	3	15	0

	Readmits by Facility					
Facility Type BHO	Metrics			Readmits		
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0	0	0	0	0
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0	0	0	0	0
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	0	0	0	0
	DESERT WINDS HOSPITAL	0	0	0	0	0
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	0	0	0	0	0
	SEVEN HILLS HOSPITAL INC	0	0	0	0	0
	SOUTHERN HILLS HOSPITAL	0	0	0	0	0
	SPRING MOUNTAIN SAHARA	0	0	0	0	0
	SPRING MOUNTAIN TREATMENT CENTER	0	0	0	0	0
	Total	0	0	0	0	0
RTC	DESERT HOPE CENTER	0	0	0	0	0
	WILLOW SPRINGS LLC	0	0	0	0	0
	Total	0	0	0	0	0
Out of Area	Out of Area	1	0	0	1	0
	Total	1	0	0	1	0



2024 Performance Review



			Rea	admits by Facil	ity	
Facility Type BHO	Metrics	Readmit Rate				
	Facility Name	Oct-24	Nov-24	Dec-24	Total	Average
Hospital	CARSON TAHOE REGIONAL MEDICAL CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	CMJ RECOVERY NV LLC DBA VOGUE RECOVERY CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT PARKWAY BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0%	0.0%	0.0%	0.0%	0.0%
	DESERT WINDS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	RENO BEHAVIORAL HEALTHCARE HOSPITAL LLC	0.0%	0.0%	0.0%	0.0%	0.0%
	SEVEN HILLS HOSPITAL INC	0.0%	0.0%	0.0%	0.0%	0.0%
	SOUTHERN HILLS HOSPITAL	0.0%	0.0%	0.0%	0.0%	0.0%
	SPRING MOUNTAIN SAHARA	0.0%	0.0%	0.0%	0.0%	0.0%
	SPRING MOUNTAIN TREATMENT CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	Total	0.0%	0.0%	0.0%	0.0%	0.0%
RTC	DESERT HOPE CENTER	0.0%	0.0%	0.0%	0.0%	0.0%
	WILLOW SPRINGS LLC	0.0%	0.0%	0.0%	0.0%	0.0%
	Total	0.0%	0.0%	0.0%	0.0%	0.0%
Out of Area	Out of Area	14.3%	0.0%	0.0%	6.7%	6.7%
	Total	14.3%	0.0%	0.0%	6.7%	0.0%



2024 Performance Review



Utilization Summary (Behavioral Health)

	Inpatient Case Management						
Month	Oct-24	Nov-24	Dec-24	YTD	Average		
Open End of Month	2	2	4	8	3		
Cases opened in the month	18	18	14	50	17		
Cases closed in the month	15	16	11	42	14		
Denied Days	15	2	12	29	10		
Average LOS	4.5	6.9	6.4	5.9	5.9		

	Authorizations						
Month	Oct-24	Nov-24	Dec-24	YTD	Average		
Total services reviewed	28	52	28	108	36		
Services Approved	27	51	28	106	35		
Approval Rate	96.4%	98.1%	100.0%	98.1%	98.1%		
Services Denied	1	1	0	2	1		
Denied Charges	\$0	\$0	\$0	\$0	\$0		
Denial Rate	4%	2%	0%	2%	2%		

	Denial Reason							
Month	Oct-24 Nov-24 YTD Averag							
Denial Reason	Denied	Denied	Denied	Denied				
Not medically necessary			2	4				



2024 Performance Review



Utilization Summary (Behavioral Health)

		Stat					
Month	Oct-24	Nov-24	Dec-24	YTD	Average		
Stat Request	0	0	0	0	0		

	Appeals						
Month	Oct-24	Nov-24	Dec-24	YTD	Average		
Appeals 1st Level	0	0	0	0.00	0.00		
Appeals 2nd Level	0	0	0	0.00	0.00		
Appeals 3rd Level	0	0	0	0.00	0.00		
Appeals Overturned	0	0	0	0.00	0.00		
Appeals Upheld	0	0	0	0.00	0.00		



2024 Performance Review



Utilization Summary (Behavioral Health)

		Retro Reviews						
Month	Oct-24	Nov-24	Dec-24	YTD	Average			
Retros	0	0	0	0	0			



2024 Performance Review



Bedday Summary (Behavioral Health)

Acute only

NOTE: Per K formula: Actual number / membership * 12,000

Month	Oct-24	Nov-24	Dec-24	YTD
Membership	51,528	51,785	51,916	51,743
Beddays per K	15.1	11.6	15.7	14.1
Admits per K	3.7	3.2	3.0	3.3
Average LOS	4.4	3.5	7.0	4.7
Readmits per K	0.2	0.0	0.0	0.1
Readmit Rate	6.3%	0.0%	0.0%	2.3%

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Month	Oct-24	Nov-24	Dec-24	YTD
Beddays per K	15.1	15.1	14.0	14.7
Admits per K	3.7	3.5	2.9	3.3
Average LOS	4.3	4.6	4.8	4.6
Readmits per K	0.4	0.1	0.2	0.3
Readmit Rate	12.2%	4.3%	6.8%	7.9%

This report excludes: Place of service 55 & 56 (RTCs)