# STATE OF NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM BOARD MEETING

Video/Telephonic Open Meeting Carson City

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# **ACTION MINUTES (Subject to Board Approval)**

January 23, 2025

MEMBERS PRESENT Ms. Joy Grimmer, Board Chair

VIA TELECONFERENCE: Ms. Michelle Kelley, Vice Chair

Dr. Jennifer McClendon, Member

Mr. Jim Barnes, Member

Ms. Bepsy Strasburg, Member Ms. Stacie Weeks, Member Ms. Janell Woodward, Member

**FOR THE BOARD:** Ms. Radhika Kunnel, Deputy Attorney General

**FOR STAFF:** Ms. Celestena Glover, Executive Officer

Mr. Nik Proper, Operations Officer

Ms. Michelle Weyland, Chief Financial Officer Ms. Brandee Mooneyhan, Lead Insurance Counsel Ms. Leslie Bittleston, Quality Control Officer

Ms. Jessica Crane, Executive Assistant

**OTHER PRESENTERS:** Neale Hegarty, Corestream

Richard Ward, Segal

Joni Amato, CTI

Rhonda Huckaby, UMR

Chris Garcia, WTW/VIA Benefits

Chris Syverson, NVBGH Hannah Linden, UNR

Jemaima Tagayuna, Dignity Health

- 1. Open Meeting; Roll Call
  - Board Chair Grimmer opened the meeting at 9:04 a.m.
- 2. Public Comment
  - Timothy Hoff PEBP Member
  - Stephanie Goodman PEBP Member
  - Minnie Wood PEBP Member
  - Deborah Arteaga PEBP Member
  - Kelly Sherado PEBP Member
  - Kent Ervin NV Faculty Alliance
  - Jennifer Carr PEBP Member
  - Terri Laird RPEN
  - Lindsay Carr PEBP Member
  - Doug Unger NV Faculty Alliance
  - David Cooper PEBP Member
  - Delayna Tonogan PEBP Member
  - Mark Valentin PEBP Member
  - Yosmely Lopez Bravo PEBP Member
  - Claudia Cedillo PEBP Member
  - John Jacobs PEBP Member
  - Michael Wagner PEBP Member
  - Michael Amesquita PEBP Member
  - David Kelsey PEBP Member
- 3. PEBP Board disclosures for applicable Board meeting agenda items. (Radhika Kunnel, Deputy Attorney General) (Information/Discussion)
- 4. Consent Agenda (Joy Grimmer, Board Chair) (All Items for Possible Action)

Consent items will be considered together and acted on in one motion unless an item is removed to be considered separately by the Board.

- 4.1 Approval of Action Minutes from the November 21, 2024 PEBP Board Meeting.
- 4.2 Receipt of quarterly staff reports for the period ending September 30, 2024:
  - 4.2.1 Q1 Utilization Report
  - 4.2.2 Contract Status Report

- 4.3 Receipt of quarterly vendor reports for the period ending September 30, 2024:
  - 4.3.1 Q1 UMR Obesity Care Management
  - 4.3.2 Q1 UMR Diabetes Care Management
  - 4.3.3 Q1 Sierra Healthcare Options Utilization and Large Case Management
  - 4.3.4 Q1 Sierra Healthcare Options and UnitedHealthcare Plus Network PPO Network
  - 4.3.5 Q1 UnitedHealthcare Basic Life Insurance
  - 4.3.6 Q1 Express Scripts Summary Report
  - 4.3.7 Q1 Express Scripts Utilization Report
  - 4.3.8 Q1 UMR Performance Guarantees
  - 4.3.9 Q1 WTW's Individual Marketplace (VIA Benefits) Enrollment and Performance Report
  - 4.3.10 Q1 Doctor on Demand Engagement Report
  - 4.3.11 Real Appeal Utilization Report
- 4.4 Acceptance of the Annual PEBP Report regarding Complaint Resolution for submission to the Nevada Division of Insurance.
- 4.5 Acceptance of the Annual PEBP Report regarding External Reviews for submission to the Office of Consumer Health Assistance.

## **BOARD ACTION ON ITEM 4**

**MOTION:** Motion to accept the consent agenda as presented in the meeting packet.

BY: Vice Chair Michelle Kelley
SECOND: Member Bepsy Strasburg
VOTE: Unanimous; the motion carried

5. Discussion and possible action regarding enhancements to current supplemental health voluntary benefits offerings. (Nik Proper, Operations Officer/Neale Hegarty, Corestream) (For Possible Action)

#### **BOARD ACTION ON ITEM 5**

**MOTION:** Motion to approve item number 5 as presented and to switch voluntary product offerings as

listed to MetLife from The Standard.

BY: Vice Chair Michelle Kelley
SECOND: Member Jennifer McClendon
VOTE: Unanimous; the motion carried

- 6. Executive Officer Report. (Celestena Glover, Executive Officer) (Information/Discussion)
- 7. Discussion and possible action regarding continuing to offer HMO and EPO Options. (Celestena Glover, Executive Officer/Richard Ward, Segal) (For Possible Action)
  - 7.1 Discussion and possible action regarding a potential contract with Health Plan of Nevada, Inc., to provide a fully insured regional Health Maintenance Organization (HMO) medical and pharmacy group health plan for PEBP's active employees and non-Medicare eligible retiree populations. A portion of this item may be conducted in closed session to allow review of the results of the evaluation of proposals for the contract, in accordance with NRS 287.04345(4). Any action on the contract, including potentially awarding the contract pursuant to NRS 333.335, cancelling the request for proposals, or modifying and reissuing the request for proposals, will occur in open session, in accordance with NRS 287.04345(5). (Celestena Glover, Executive Officer) (For Possible Action)

#### **BOARD ACTION ON ITEM 7**

MOTION: Motion to continue offering the HMO, EPO plans through Plan Year 26 on the condition that

we can enter into a viable contract with the selected bidder for the RFP for the HMO in the south. As part of that, Executive Officer Glover have the authority to negotiate with the HMO

provider to enter into a satisfactory contract and to sign the contract.

**BY:** Vice Chair Michelle Kelley

**SECOND:** Member Jim Barnes

**VOTE:** Unanimous; the motion carried

#### **BOARD ACTION ON ITEM 7.1**

MOTION: Motion to accept the RFP committee's recommendation and for Executive Officer Glover to

begin negotiations with the winning bidder and to enter into a contract for HMO services in the

south and to enter into the contract assuming negotiations are successful.

**BY:** Vice Chair Michelle Kelley

**SECOND:** Member Jim Barnes

**VOTE:** Unanimous; the motion carried

8. Discussion and possible action regarding a potential contract with Extend Health, LLC, a WTW Company dba Via Benefits, to provide Medicare Exchange services and Health Reimbursement Arrangement (HRA) administration services for PEBP's Medicare participants. A portion of this item may be conducted in closed session to allow review of the results of the evaluation of proposals for the contract, in accordance with NRS 287.04345(4). Any action on the contract, including potentially awarding the contract pursuant to NRS 333.335, cancelling the request for proposals, or modifying and reissuing the request for proposals, will occur in open session, in accordance with NRS 287.04345(5). (Celestena Glover, Executive Officer)

(For Possible Action)

#### **BOARD ACTION ON ITEM 8**

**MOTION:** Motion to award the contract to the winning vendor and give Executive Officer Glover the

authority to negotiate and sign any contracts related to that action.

**BY:** Member Jennifer McClendon

**SECOND:** Member Jim Barnes

**VOTE:** Unanimous; the motion carried

- Discussion and acceptance of Claim Technologies Incorporated audit findings for State of Nevada Public Employees' Benefits Program Plans administered by UMR for the period of July 1, 2024 – September 30, 2024. (Joni Amato, Claim Technologies Incorporated) (For Possible Action)
  - 9.1 Response to audit findings/overview of performance guarantees for the period of July 1, 2024 September 30, 2024. (Rhonda Huckaby, UMR) (Information/Discussion)

## **BOARD ACTION ON ITEM 9**

**MOTION:** Motion to approve agenda item 9 as presented.

BY: Member Jennifer McClendon SECOND: Vice Chair Michelle Kelley VOTE: Unanimous; the motion carried

- 10. VIA Benefits Presentation. (Chris Garcia, Willis Towers Watson) (Information/Discussion)
- 11. Diabetes Pilot Program Presentation. (Chris Syverson, Nevada Health Partners) (Information/Discussion)
- 12. Public Comment
- 13. Adjournment
  - Board Chair Grimmer adjourned the meeting at 1:44 p.m.