





CELESTENA GLOVER

Executive Officer

STATE OF NEVADA PUBLIC EMPLOYEES' BENEFITS PROGRAM

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JOY GRIMMER

Board Chair

MEETING NOTICE AND AGENDA

Name of Organization: Public Employees' Benefits Program

Date and Time of Meeting: January 23, 2025 9:00 a.m.

Video Conferencing: This meeting will be held by using a remote technology

system pursuant to NRS 241.023 and will have no physical location. Members of the public may participate in the meeting by following the instructions below. This meeting can be viewed live over the Internet on the PEBP YouTube

channel at https://youtube.com/live/RuoPC4V2wjk

To submit written public comment, please upload your document to the *Public Comment Upload Form* located under *Contact Us* on the PEBP website, https://pebp.nv.gov, no later than two business days prior to the meeting.

To listen to and view the PEBP Board Meeting please click on the YouTube Link located in "Video Conferencing" field above.

There are two agenda items designated for public comment. If you wish to provide verbal public comment during those agenda items, please follow the instructions below:

Option #1 Join the webinar as an attendee https://us06web.zoom.us/j/87092730987

This link is only for those who want to make public comment. If you are just listening to the webinar, please use the YouTube Link located in the "Video

Conferencing" field above.

Option #2 Dial: (669) 900-6833. When prompted to provide your Meeting ID, please

enter: 870 9273 0987 then press #. When prompted for a Participant ID, please

enter #.

Participants that call in will be muted until it is time for public comment. A moderator will then unmute callers one at a time for public comment.

To resolve any issues related to dialing in to provide public comment for this meeting, please call (775) 684-7016 or email icrane@peb.nv.gov

AGENDA

- 1. Open Meeting; Roll Call.
- 2. Public Comment.

Public comment will be taken during this agenda item. No action may be taken on any matter raised under this item unless the matter is included on a future agenda as an item on which action may be taken. Public comments to the Board will be taken under advisement but will not be answered during the meeting. Comments may be limited to three minutes per person at the discretion of the chairperson. Additional three-minute comment periods may be allowed on individual agenda items at the discretion of the chairperson. These additional comment periods shall be limited to comments relevant to the agenda item under consideration by the Board. The total time allotted to public comment may be limited to one hour at the discretion of the chairperson. As noted above, members of the public may make public comment by using the call-in number provided above. Persons unable to attend the meeting in person or by telephone and persons whose comments may extend past the three-minute time limit may submit their public comment in writing by uploading your document to the *Public Comment Upload Form* located under <u>Contact Us</u> on the PEBP website, <u>https://pebp.nv.gov</u>, no later than two business days prior to the meeting. If you need ADA accommodation, please let us know by 4:00 pm two days before the board meeting so that we may make appropriate arrangements. Persons making public comment need to state and spell their name for the record at the beginning of their testimony.

- 3. PEBP Board disclosures for applicable Board meeting agenda items. (Radhika Kunnel, Deputy Attorney General) (Information/Discussion)
- 4. Consent Agenda. (Joy Grimmer, Board Chair) (All Items for Possible Action)

Consent items will be considered together and acted on in one motion unless an item is removed to be considered separately by the Board.

- 4.1 Approval of Action Minutes from the November 21, 2024 PEBP Board Meeting.
- 4.2 Receipt of quarterly staff reports for the periods ending September 30, 2024:
 - 4.2.1 Q1 Utilization Report
 - 4.2.2 Contract Status Report
- 4.3 Receipt of quarterly vendor reports for the period ending September 30, 2024:
 - 4.3.1 Q1 UMR Obesity Care Management
 - 4.3.2 Q1 UMR Diabetes Care Management
 - 4.3.3 Q1 Sierra Healthcare Options Utilization and Large Case Management
 - 4.3.4 Q1 Sierra Healthcare Options and UnitedHealthcare Plus Network PPO Network

- 4.3.5 Q1 UnitedHealthcare Basic Life Insurance
- 4.3.6 Q1 Express Scripts Summary Report
- 4.3.7 Q1 Express Scripts Utilization Report
- 4.3.8 Q1 UMR Performance Guarantees
- 4.3.9 Q1 WTW's Individual Marketplace (VIA Benefits) Enrollment and Performance Report
- 4.3.10 Q1 Doctor on Demand Engagement Report
- 4.3.11 Real Appeal Utilization Report
- 4.4 Acceptance of the Annual PEBP Report regarding Complaint Resolution for submission to the Nevada Division of Insurance.
- 4.5 Acceptance of the Annual PEBP Report regarding External Reviews for submission to the Office of Consumer Health Assistance.
- 5. Discussion and possible action regarding enhancements to current supplemental health voluntary benefit offerings. (Nik Proper, Operations Officer/Neale Hegarty, Corestream) (For Possible Action)
- 6. Executive Officer Report. (Celestena Glover, Executive Officer) (Information/Discussion)
- 7. Discussion and possible action regarding continuing to offer HMO and EPO options. (Celestena Glover, Executive Officer/Richard Ward, Segal) (For Possible Action)
 - 7.1 Discussion and possible action regarding a potential contract with Health Plan of Nevada, Inc., to provide a fully insured regional Health Maintenance Organization (HMO) medical and pharmacy group health plan for PEBP's active employees and non-Medicare eligible retiree populations. A portion of this item may be conducted in closed session to allow review of the results of the evaluation of proposals for the contract, in accordance with NRS 287.04345(4). Any action on the contract, including potentially awarding the contract pursuant to NRS 333.335, cancelling the request for proposals, or modifying and reissuing the request for proposals, will occur in open session, in accordance with NRS 287.04345(5). (Celestena Glover, Executive Officer) (For Possible Action)
- 8. Discussion and possible action regarding a potential contract with Extend Health, LLC, a WTW Company dba Via Benefits, to provide Medicare Exchange services and Health Reimbursement Arrangement (HRA) administration services for PEBP's Medicare participants. A portion of this item may be conducted in closed session to allow review of the results of the evaluation of proposals for the contract, in accordance with NRS 287.04345(4). Any action on the contract, including potentially awarding the contract pursuant to NRS 333.335, cancelling the request for proposals, or modifying and reissuing the request for proposals, will occur in open session, in accordance with NRS 287.04345(5). (Celestena Glover, Executive Officer) (For Possible Action)

- 9. Discussion and acceptance of Claim Technologies Incorporated audit findings for State of Nevada Public Employees' Benefits Program Plans administered by UMR for the period of July 1, 2024 September 30, 2024. (Joni Amato, Claim Technologies Incorporated) (For Possible Action)
 - 9.1 Response to audit findings/overview of performance guarantees for the period of July 1, 2024 September 30, 2024. (Rhonda Huckaby, UMR) (Information Discussion)
- 10. VIA Benefits Presentation. (Chris Garcia, Willis Towers Watson) (Information/Discussion)
- 11. Diabetes Pilot Program Presentation. (Chris Syverson, Nevada Health Partners) (Information/Discussion)
- 12. Public Comment.

Public comment will be taken during this agenda item. Comments may be limited to three minutes per person at the discretion of the chairperson. Persons making public comment need to state and spell their name for the record at the beginning of their testimony.

13. Adjournment.

The supporting material to this agenda, also known as the Board Packet, is available, at no charge, on the PEBP website at https://pebp.nv.gov/Meetings/current-board-meetings/ (under the Board Meeting date referenced above). Contact Jessica Crane at PEBP, 3427 Goni Rd, Suite 109, Carson City, NV 89706 (775) 684-7020 or (800) 326-5496

An item raised during a report or public comment may be discussed but may not be deliberated or acted upon unless it is on the agenda as an action item.

All times are approximate. The Board reserves the right to take items in a different order or to combine two or more agenda items for consideration to accomplish business in the most efficient manner. The Board may remove an item from the agenda or delay discussion relating to an item on the agenda at any time.

We are pleased to make reasonable efforts to assist and accommodate persons with physical disabilities who wish to participate in the meeting. If special arrangements for the meeting are necessary, please notify the PEBP in writing, at 3427 Goni Rd, Suite 109, Carson City, NV 89706, or call Jessica Crane at (775) 684-7020 or (800) 326-5496, as soon as possible so that reasonable efforts can be made to accommodate the request.

Copies of both the PEBP Meeting Action Minutes and Meeting Transcripts, if such transcripts are prepared, are available for inspection, at no charge, at the PEBP Office, 3427 Goni Rd, Suite 109, Carson City, NV 89706 or on the PEBP website at https://pebp.nv.gov. For additional information, contact Jessica Crane at (775) 684-7020 or (800) 326-5496.

Notice of this meeting was posted on or before 9:00 a.m. on the third working day before the meeting on the PEBP website at https://pebp.nv.gov, at the office of the public body and to the public notice website for meetings at https://notice.nv.gov. In addition, the agenda was mailed to groups and individuals as requested.