



INTRODUCING 2nd.MD

A virtual second opinion and medical navigation service
available to you as part of your employee benefits.



HEALTHCARE DECISIONS MADE SIMPLE WITH 2nd.MD

As part of your benefits package through PEBP, you have an exclusive membership to 2nd.MD, a virtual second opinion and medical navigation service.

We connect you with the leading specialists in their respective fields to answer questions, like:

- “Do I have the right diagnosis?”
- “Am I getting the best treatment for my medical condition?”
- “Is this surgery or procedure the best option for me?”
- “Is the medicine I’m taking right for me?”





2nd.MD SERVICES: MEDICAL CERTAINTY NAVIGATION

Helping you navigate the complexities of managing your health

TRIAGE

Understanding your
medical history & diagnosis

EDUCATION

On your diagnosis &
next steps

COACHING

questions to ask your
treating physicians

COLLABORATION

with health plan & other
vendor programs

STEERAGE

to Centers of Excellence &
transfer of care to new
facilities



2nd.MD SERVICES: EXPERT MEDICAL CONSULTATION

Providing you with confidence in your diagnosis and treatment plan, by connecting you with an expert doctor in 3 to 5 days.



Intake with
full medical
history



Records collection
and curation



Consultation
scheduling with
specialist physician



30+ minute
live consultation
with specialist
physician

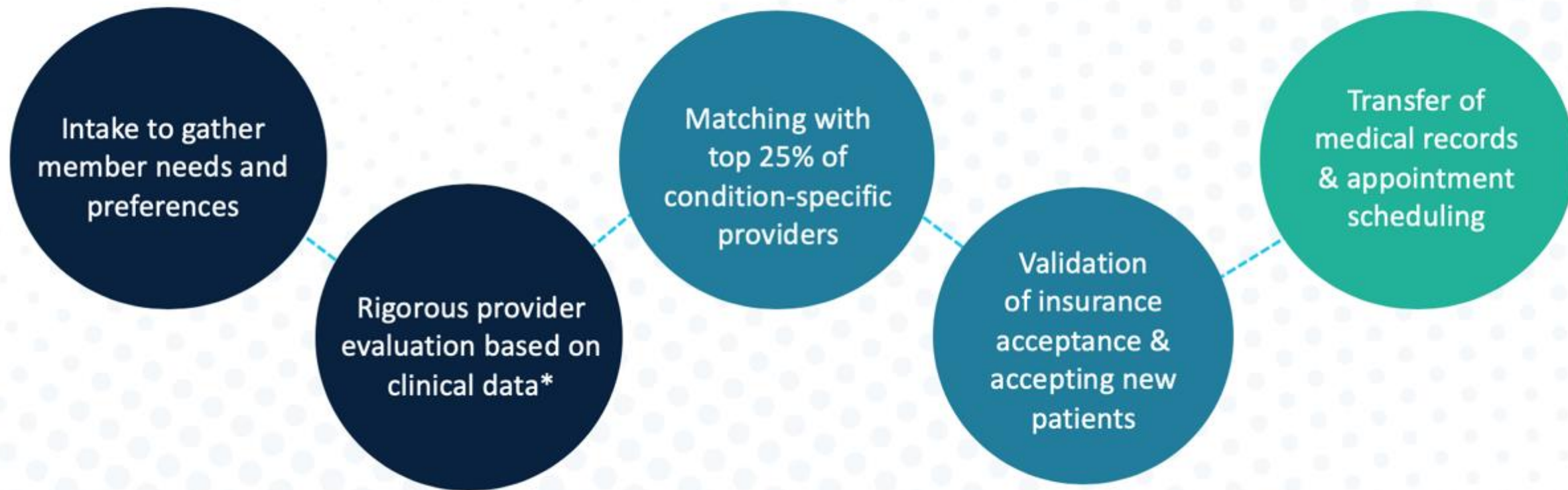


Post consultation
follow-up and
support

2ND.MD SERVICES: PERSONALIZED LOCAL SUPPORT

Matching you with the highest quality, local in-network providers

Providers are scored with detailed precision — incorporating how much of their practice is dedicated to specific surgical procedures and/or treatment of specific conditions.



** Clinical data Covers 97% of physicians, includes over 12 billion claims, and works across all health plans*

MEMBER SATISFACTION & SERVICE



DOCTOR EXPERTISE: 4.91/5.0 • DOCTOR CARE: 4.94/5.0 • CUSTOMER CARE: 4.97/5.0



Net Promoter Score



Days Turnaround Time

*There is not a word in the
English language to express my
gratitude for 2nd.MD!*

-Member whose life was saved
through a 2nd.MD consultation



YOU ARE NOT ALONE

*2nd.MD is a place
you can go for help*

*Connect with our caring and
compassionate Care Team*

- *Call: **1.866.841.2575***
- *Visit: www.2nd.MD/PEBP*
- *Download the 2nd.MD App*

