



Public Employees' Benefits Program

3427 Goni Road, Suite 109

Carson City, NV 89706

<https://pebp.nv.gov>

Email: memberservices@peb.nv.gov

Phone: 775-684-7000 or 702-486-3100

Discrimination is Against the Law

The State of Nevada Public Employees' Benefits Program's (PEBP) Consumer Driven Health Plan (CDHP), Low-Deductible PPO (LD), and Exclusive Provider Organization (EPO) Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The PEBP Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The PEBP Plan:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact PEBP at 775-684-7000, 702-486-3100 or memberservices@peb.nv.gov.

If you believe that the PEBP Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

PEBP's Civil Rights Coordinator
3427 Goni Road, Suite 109
Carson City, NV 89706
Phone: 775-684-7020 (TTY: 1-800-545-8279)
Fax: 775-684-7028
Email: memberservices@peb.nv.gov

Grievance may be filed in person or by mail, fax, or email. If you need help filing a grievance, contact PEBP's Civil Rights Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

