



## FREQUENTLY ASKED QUESTIONS

### ► Copayment Assistance for Specialty Medicines

#### ► Coupon and Discount Card Policy

#### ► Copayment Assistance for Specialty Medicines

##### **Q: Why are assistance programs available?**

Copayment assistance (also known as patient assistance) helps patients afford the high cost of specialty medicines and continue their prescribed treatment when cost may be a barrier. Assistance programs may be sponsored by prescription manufacturers, various organizations and individual states.

##### **Q: When are the programs available?**

These programs are available to patients filling plan-preferred specialty prescriptions through Accredo, an Express Scripts specialty pharmacy. The specialty medicines must be on Express Scripts National Preferred Formulary. Assistance is offered when a patient is scheduling an order with an Accredo Patient Care Advocate and the patient says there is a financial need.

##### **Q: How can I contact Accredo?**

**A:** Patients covered by the Nevada Public Employees' Benefits Program can call Express Scripts Member Services toll-free at 1-855-889-7708 and ask to be speak with an Accredo Patient Care Advocate. Once transferred to Accredo, members can discuss the next order of their specialty medicine and/or copayment assistance.

#### ► Coupon and Discount Card Policy

##### **Q: Does the Express Scripts Pharmacy<sup>SM</sup> accept manufacturers' coupons/ discount cards?**

Coupons/cards cannot be applied to prescriptions filled by the Express Scripts Pharmacy home delivery service or Accredo. Retail pharmacies may accept coupons/cards.

##### **Q: What are the drawbacks of using coupons/discount cards?**

During and after the deductible phase, a coupon/card for a brand-name drug (preferred or non-preferred) may provide temporary savings, but the plan will continue to pay the same high share of the brand's cost. That could potentially contribute to increased premium costs. As a reminder, for non-formulary brands, even if you receive temporary savings from a coupon/card at one time, you are responsible for paying 100% of the drug's cost. That cost is not applicable to your deductible or out-of-pocket maximum. Ultimately, you and your plan save the most when you fill prescriptions with generic drugs whenever possible.