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Governor



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LAURA RICH
Executive Officer

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Board Chair

Important Information Regarding PEBP Dental Premium Reimbursements from Via Benefits

You are receiving this email due to a potential impact to members who have an automatic HRA auto-reimbursement set up for PEBP Dental.

There is an unexpected delay in the file that Via Benefits receives on a monthly basis to load the premiums paid for the PEBP Dental Plan against the Health Reimbursement Arrangement (HRA.) This may cause reimbursements that you would normally receive around the middle of each month, for the prior months PEBP Dental Plan Premium, to be delayed until the file is able to be successfully received and loaded.

Please note that PEBP is working closely with BenefitFocus, the data file provider, and Via Benefits to ensure that the file is able to be received and loaded as quickly as possible.

If you need to receive reimbursement for your January PEBP Dental Plan Premium as soon as possible and cannot wait for the delayed file to be processed, please log into your Via Benefits account online at <https://my.viabenefits.com/PEBP> and submit a onetime claim with supporting documentation for the incurred January premium expense. You can also submit your claim and supporting documentation through the Via Benefits Mobile App, which is available for downloading from App Store or Google Play.

We apologize and hope to have the issue resolved quickly.

Sincerely,

Public Employees' Benefits Program and Via Benefits