



JOE LOMBARDO
Governor



STATE OF NEVADA
PUBLIC EMPLOYEES' BENEFITS PROGRAM
901 S. Stewart Street, Suite 1001 | Carson City, Nevada 89701
Telephone 775-684-7000 | 702-486-3100 | 1-800-326-5496
www.pebp.state.nv.us

LAURA RICH
Executive Officer

JACK ROBB
Board Chair

Pre-Medicare and Medicare Retirees

March 1, 2023

Dear PEBP Participant,

PEBP and Via Benefits will host a series of informational webinars on March 27th and March 28th for Pre-Medicare and Medicare retirees and their covered dependents. If you plan to attend the webinar **you will need to register** by accessing the links in the table on the next page, or by visiting <https://my.viabenefits.com/PEBP>.

From the landing page scroll down to the 'Important Information' section and find the subheading 'Nevada PEBP Spring 2023 Retiree Meetings Registration.' Choose the date and time of the live online virtual meeting you wish to attend and then click the hyperlink to register.

You will need the **GoToWebinar** software to complete the registration form. An email will be sent with the necessary information after a successful registration. Save the meeting time and date on your personal calendar as a reminder. You should only register for one meeting depending on which category fits your needs.

Pre-Medicare/Aging into Medicare Meeting:

This meeting is for those still enrolled in the PEBP Consumer Driven Health Plan (PPO), Low Deductible (PPO), Premier Plan (EPO), or Health Plan of Nevada (HMO) who have not yet enrolled in Medicare and would like an overview of how to make that transition once they turn 65 or retire. If you will be turning 65 and/or enrolling in Medicare after you retire, this webinar will provide an overview of the enrollment process, HRA funding, and PEBP's Medicare requirements.

Via Benefits HRA/Already Enrolled in Medicare:

If you are *already enrolled* through Via Benefits, you are not required to take any action. This meeting is for members enrolled through Via Benefits who would like more information on how to use the Health Reimbursement Arrangement (HRA) account to help pay for your out-of-pocket health care expenses and/or health care premiums.

Can't attend a Webinar? No problem.

The webcast will be available at <https://my.viabenefits.com/PEBP> once they have concluded to view anytime as many times as you need.

Pre-Medicare Aging into Medicare	Via Benefits HRA Already Enrolled in Medicare
Monday, March 27th 9:30am – 11:00am https://my.viabenefits.com/PEBP	Monday, March 27th 12:00pm – 1:30pm https://my.viabenefits.com/PEBP
Tuesday, March 28th 2:00pm – 3:30pm https://my.viabenefits.com/PEBP	Tuesday, March 28th 11:30am – 1:00pm https://my.viabenefits.com/PEBP

It is highly recommended to log to the Webinar 10-15 minutes prior for any technical troubleshooting before the meeting begins.

Having trouble with your Via Benefits Health Reimbursement Arrangement (HRA)?

PEBP’s Medicare retirees who are *already enrolled* at Via Benefits can call the Service Center for support with your HRA. Additionally, you may schedule a phone appointment with an HRA Specialist for escalated or on-going issues. If you are not experiencing issues with your HRA, no action is needed.

Call the **Service Center** at **1-888-598-7545** to assist with the following:

- How to complete claim forms to request reimbursement
- If you have questions about your HRA balance or how to navigate the website
- What supporting document are required to request reimbursement and the status of a reimbursement
- How to use the Via Benefits Health Reimbursement Arrangement (HRA) to request reimbursement for monthly medical, prescription drug and vision plan premiums, as well as qualified out-of-pocket medical expenses
- How to enroll in auto-reimbursement for health care premiums and submit requests for Medicare Part B premium reimbursements

Experiencing ongoing HRA issues? Call **1-844-266-1395** to schedule an appointment with an HRA specialist for escalated or ongoing issues.

Sincerely,

Public Employees’ Benefits Program