LOCKED OUT OF YOUR E-PEBP PORTAL?

NEED TO RESET YOUR PASSWORD?

WANT YOUR PEBP PARTICIPANT ID NUMBER?

775-684-7000
702-486-3100
or 1-800-326-5496
https://pebp.nv.gov

Revised 10/2023
LOCKED OUT OF YOUR E-PEBP PORTAL?

**STEP 1**
Go to PEBP Website and click on “E-PEBP Portal” to get to the E-PEBP Portal Login Screen

Whether you forgot your password, locked yourself out of your account or want to know your PEBP Participant ID number, your first step will be to visit https://pebp.nv.gov

NEED TO RESET YOUR PASSWORD?

https://pebp.nv.gov
LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 2
Click on “Forgot Password”
Even if you are LOCKED OUT you can reset your own password

NEED TO RESET YOUR PASSWORD?

If you are LOCKED out of your account, no need to call PEBP - You can reset your password yourself! 👍
LOCKED OUT OF YOUR E-PEBP PORTAL?

STEP 3
Enter your PEBP ID or FULL SSN
Click on “I’m not a robot” and verify the reCAPTCHA
Click “Continue”

NEED TO RESET YOUR PASSWORD?

For your Social Security Number do not include any spaces or dashes
LOCKED OUT OF YOUR E-PEBP PORTAL?

**STEP 4**
Answer challenge questions
-OR-
Click on “Email”
If you have an email on file you will receive an email to reset your password

NEED TO RESET YOUR PASSWORD?

Challenge questions answers are NOT case sensitive.
**STEP 5**
Create a new password. Password must be between 8 and 12 characters, contain one upper case and one lower case letter, contain a number and a special character.

LOCKED OUT OF YOUR E-PEBP PORTAL?

NEED TO RESET YOUR PASSWORD?

Be sure to write your password down so that you have it for next time you login.
STEP 1
Go to PEBP Website and click “Login” to get to the E-PEBP Portal Login Screen

Whether you forgot your password, locked yourself out of your account or want to know your PEBP Participant ID number, your first step will be to visit https://pebp.nv.gov

https://pebp.nv.gov
Step 2

Click on “Forgot my participant ID”. If you are locked out of your account, you may just be typing in the wrong ID number.

Your PEBP Participant ID is not the same as your Employee ID.
STEP 3
Answer the required questions:
Last Name, Date of Birth, SSN
Click on “I’m not a robot” and verify the reCAPTCHA
Click “Continue”

For your Date of Birth and Social Security Number do not include any spaces or dashes
WANT YOUR PEBP PARTICIPANT ID NUMBER?

**STEP 4**
Click “Show Login Code”
Write down your ID number so that you don’t forget it
Click “Continue” to go back to the Login page

After you click *Show Login Code* use that number for your participant ID number